

Private & Confidential – For Private Circulation Only
Information Memorandum for Issue of Unsecured Non
Convertible Subordinated Bond on a private placement basis
October 30, 2020

Information Memorandum issued in conformity with Securities and Exchange Board of India (Issue and Listing of Debt Securities) Regulations, 2008, as amended from time to time and the Securities And Exchange Board Of India (Listing Obligations And Disclosure Requirements) Regulations, 2015, as amended from time to time.



HDB FINANCIAL SERVICES LIMITED

CIN: U65993GJ2007PLC051028

(Incorporated on June 4, 2007, in the name of HDB Financial Services Limited ("THE ISSUER") a company within the meaning of the Companies Act, 1956 and registered with the Reserve Bank of India as a Non-Banking Financial Company)

Registered Office: Radhika, 2nd Floor, Law Garden Road, Navrangpura, Ahmedabad – 380 009

Tel: +91 079-30482717

Corporate Office: Ground Floor, Zenith House, Keshavrao Khadye Marg, Opp. Race Course, Mahalaxmi, Mumbai - 400034; **Tel:** 022- 49116300;

Fax: 022-49116666; **Website:** www.hdbfs.com;

Contact Person: Mr. Haren Parekh, Chief Financial Officer;

e-mail: compliance@hdbfs.com

Information Memorandum

INFORMATION MEMORANDUM FOR ISSUE OF 3565 BONDS UNSECURED NON-CONVERTIBLE SUBORDINATED BONDS OF THE FACE VALUE OF RS.10,00,000 EACH FOR CASH, AGGREGATING TO RS.356,50,00,000/- (RUPEES THREE HUNDRED FIFTY SIX CRORE FIFTY LAKH ONLY), ON PRIVATE PLACEMENT BASIS (THE "ISSUE")

THIS IS A FRESH ISSUANCE UNDER SERIES 2020 I/1/18

GENERAL RISK: For taking an investment decision, investors must rely on their own examination of the issue, the disclosure document and the risk involved. The Securities have not been recommended or approved by SEBI nor does SEBI guarantee the accuracy or adequacy of this disclosure document. Investors should carefully read and note the contents of the Information Memorandum/Disclosure document. Each potential investor should make its own independent assessment of the merit of the investment in Subordinated Bonds and the Issuer Company. Potential Investor should consult their own financial, legal, tax and other professional advisors as to the risks and investment considerations arising from an investment in the Subordinated Bonds and should possess the appropriate resources to analyze such investment and suitability of such investment to such investor's particular circumstance. Potential investors are required to make their own independent evaluation and judgment before making the investment and are believed to be experienced in investing in debt markets and are able to bear the economic risk of investing in such instruments.

ISSUER'S ABSOLUTE RESPONSIBILITY: The Issuer, having made all reasonable inquiries, accepts responsibility for and confirms that this Information Memorandum contains all information as required under Schedule I of SEBI (Issue and Listing of Debt Securities) Regulations, 2008 as amended from time to time, that this information contained in this Information Memorandum is true and fair in all material respects and is not misleading in any material respect, that the opinions and intentions expressed herein are honestly held and

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that there are no other facts, the omission of which makes this Information Memorandum as a whole or any of such information or the expression of any such opinions or intentions misleading in any material respect.

CREDIT RATING: CARE Ratings Limited ("CARE") has assigned a "CARE AAA; Stable" (pronounced "CARE Triple A" with Stable outlook) and CRISIL Limited ("CRISIL") has assigned a "CRISIL AAA/Stable" (pronounced "CRISIL Triple A" with stable outlook) rating to the captioned Issue. As per CARE & CRISIL's rating letter(s), instruments with this rating are considered to have a high degree of safety regarding timely servicing of financial obligations and such instruments carry very low credit risk. Investors may please note that the rating is not a recommendation to buy, sell or hold securities and investors should take their own decisions. The rating agency has the right to suspend, withdraw or revise the rating / outlook assigned to the Issue at any time, on the basis of new information or unavailability of information or other circumstances which the rating agency believes may have an impact on the rating.

LISTING: The Unsecured Redeemable Non-Convertible Subordinated Bonds are proposed to be listed on the Whole Sale Debt Market Segment of the BSE Ltd ("BSE").

Issuer	Subordinated Bond Trustee	Registrar to Issue	ARRANGER	ARRANGER
HDB Financial Services Limited	IDBI Trusteeship Services Limited	Link Intime India Pvt. Ltd.	Trust Investment Advisors Private Limited	Derivium Tradition Securities (India) Pvt Ltd
Regd office: Radhika, 2 nd Floor, Law Garden Road, Navrangpura, Ahmedabad – 380009.	Regd office: Asian Building, Ground Floor, 17, R. Kamani Marg, Ballard Estate, Mumbai - 400 001	Regd office: C 101, 247 Park, L B S Marg, Vikhroli West Mumbai – 400 083	Regd office: 109/110, 1st Floor, Balarama, Bandra Kurla Complex, Bandra (East), Mumbai 400 051	Regd office: Eucharistic Congress III, 10 Floor, 5 Convent Road, Colaba, Mumbai-400039
Corp office: Ground Floor, Zenith House, Keshavrao Khadye Marg, Opp. Race Course, Mahalaxmi, Mumbai - 400034	Corp office: Asian Building, Ground Floor, 17, R. Kamani Marg, Ballard Estate, Mumbai - 400 001	Regd office: C 101, 247 Park, L B S Marg, Vikhroli West Mumbai – 400 083	Corp office: 1101, Naman Centre, Bandra Kurla Complex, Bandra (East), Mumbai 400 051.	Corp office: Eucharistic Congress III, 10 Floor, 5 Convent Road, Colaba, Mumbai-400039
Tel: 022-49116300 Fax: 022-39586666	Tel: 022- 40807008 Fax: 022- 66311776	Tel: +91 22 49186000 Fax: +91 22 49186060	Tel: 022 40845000 Fax: 022 40845007	Tel: 022-66604600 Fax: 022-66604602
E-mail : compliance@hdbfs .com	E-mail : itsl@idbitrustee.c om	E-mail : ganesh.jadhav@linki ntime.co.in	E-mail : mbd.trust@trustgr oup.in	E-mail : dome@deriviumca p.com

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Contact Person: Mr. Haren Parekh, Chief Financial Officer	Contact Person: Mr. Aditya Kapil, Vice President	Contact Person: Mr. Ganesh Jadhav, Asst. Vice President – Depository Operations	Contact Person: Hetal Sonpal Associate Director	Contact Person: Kunal Shah Managing Director
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ARRANGER	ARRANGER
Genev Capital Private Limited	ICICI Bank Limited
Regd office: Eucharistic Congress III, 10 Floor, 5 Convent Road, Colaba, Mumbai- 400039	Regd office: ICICI Bank Ltd, 'LANDMARK', Race Course Circle, Vadodara - 390007
Corp office: Eucharistic Congress III, 10 Floor, 5 Convent Road, Colaba, Mumbai- 400039	Corp office: 2nd Floor, Primary Dealing Room, ICICI Bank Towers, ICICI Bank Ltd, BKC, Bandra East - 400055
Tel: 022-67543600 Fax: 022-66604603	Tel: 022-26538980 Fax: 022-26531063
E-mail : dcm@genevcap.com	E-mail : gmfixedincome@icicibank.com
Contact Person: Rita Thakur Managing Director	Contact Person: Mr. Sanket Jain Chief Manager

HDB Financial Services Limited

Compliance Officer	Chief Financial Officer	Statutory Auditor	Credit Rating Agency
Ms. Dipti Khandelwal Ground Floor, Zenith House, Keshavrao Khadye Marg, Opp. Race Course, Mahalaxmi, Mumbai - 400034	Mr. Haren Parekh Ground Floor, Zenith House, Keshavrao Khadye Marg, Opp. Race Course, Mahalaxmi, Mumbai - 400034	M/s B S R & Co., LLP Chartered Accountants, Lodha Excelus, 1 st Floor, Apollo Mills Compound, N. M. Joshi Marg, Mahalaxmi, Mumbai – 400011	CARE Ratings Limited 4 th floor, Godrej Coliseum, Somaiya Hospital Road, Off Eastern Express Highway, Sion (East), Mumbai – 400 022 CRISIL Limited CRISIL House, Central Avenue, Hiranandani Business Park, Powai, Mumbai – 400076.

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DEFINITIONS

Term	Meaning
Application Form	The form in which an investor can apply for subscription to the Subordinated Bonds as provided in Annexure I
Articles of Assn. / AoA	Articles of Association of HDB Financial Services Limited (HDB)
Board	Board of Directors of HDB Financial Services Limited (HDB)
BSE	BSE Ltd.
CoR	Certificate of Registration. The Certificate of Registration obtained from the Reserve Bank of India under Sec.45 IA of Reserve Bank of India Act, 1934
CDSL	Central Depository Services (India) Limited
Company / Issuer / HDB	Issuer - HDB Financial Services Limited (HDB)
Companies Act	The Companies Act, 1956 and the Companies Act 2013, as may be applicable
Date of Allotment / Deemed Date of Allotment	The date on which allotment for the Issue is made.
Depositories	A depository registered with the SEBI under the Securities and Exchange Board of India (Depositories and Participant) Regulations, 1996, as amended from time to time, in this case being NSDL and CDSL.
DP	Depository Participant
Disclosure Document / Information Memorandum / Offer Document	This Information Memorandum through which the Subordinated Bonds are being offered for private placement
DNBS	Department of Non-Banking Supervision (of RBI)
FY	Financial Year
GOI	Government of India
INR / Rs.	Rupees - Currency of Republic of India
Investors	Those persons who fall under the category of eligibility to whom this Information Memorandum along with pricing supplement may be sent with a view to offering the Subordinated Bonds for sale on private placement basis through this information memorandum.
Issue	Issue of 3565 Unsecured Redeemable Non-Convertible Subordinated Bonds (Subordinated Bonds) of the face value of Rs.10,00,000/- each for cash, aggregating to Rs.356,50,00,000/- (Rupees Three Hundred Fifty Six Crore Fifty Lakh Only) on a Private Placement Basis
Material Adverse Effect	Means the effect or consequence of an event, circumstance, occurrence or condition which has caused, as of any date of determination, or could cause a material and adverse effect on: a. the business activities, financial condition and credit standing of the Issuer; or b. the ability of the Issuer to perform its obligations under the Transaction

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	Documents; or c. the validity or enforceability of, or the effectiveness of any of the Transaction Documents (including the ability of any party to enforce any of its remedies thereunder).
NBFC	Non Banking Financial Company
NPA	Non Performing Asset (as defined in RBI guidelines)
NSDL	National Securities Depository Limited
RBI	Reserve Bank of India
SEBI	Securities and Exchange Board of India
SEBI Debt Listing Regulations	Securities and Exchange Board of India (Issue and Listing of Debt Securities) Regulations, 2008 issued by SEBI, as amended from time to time and the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 as amended from time to time.
SEBI Electronic Book Mechanism Guidelines	The guidelines issued by SEBI and pertaining to the Electronic Book Mechanism set out in the terms specified by the SEBI in its Circular dated January 05, 2018 (bearing reference number SEBI/HO/DDHS/CIR/P/2018/05) titled 'Electronic book mechanism for issuance of securities on private placement basis' read along with the related Clarifications dated August 16, 2018 (bearing reference number SEBI/HO/DDHS/CIR/P/2018/122), and the related operational guidelines issued by the concerned Electronic Book Provider, as may be amended, clarified or updated from time to time.
Arrangers	Trust Investment Advisors Private Limited, Derivium Tradition Securities (India) Pvt Ltd, Genev Capital Private Limited, ICICI Bank Limited
Subordinated Bonds / Securities	Debt Instruments/ Unsecured, redeemable Non- convertible Subordinated Bonds issued / proposed to be issued pursuant to this Information Memorandum.
Subordinated Bonds Trust Deed / Trust Deed	The Subordinated Bonds trust deed dated July 24, 2018 executed by and between IDBI Trusteeship Services Limited and the Company in relation to the Subordinated Bonds, the terms of which read along with this Information Memorandum shall govern the Issue.
TDS	Tax Deducted at Source

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DISCLAIMER

GENERAL DISCLAIMER

This document is neither a "Prospectus" nor a "Statement in Lieu of Prospectus" but a "Disclosure Document"/ "Information Memorandum" prepared in accordance with Securities and Exchange Board of India (Issue and Listing of Debt Securities) Regulations, 2008. This document does not constitute an offer to the public generally to subscribe for or otherwise acquire the Subordinated Bonds to be issued by HDB Financial Services Ltd. (the "Issuer"/ the "Company"/ the "Issuer Company" / "HDB"). The document is for the exclusive use of the prospective investors to whom it is delivered and it should not be circulated or distributed to any third parties. The Issuer certifies that the disclosures made in this document are generally adequate and are in conformity with the captioned SEBI Regulations. This requirement is to facilitate investors to take an informed decision for making investment in the proposed Issue. The Company can, at its sole and absolute discretion change the terms of the offer. The Company reserves the right to close the Issue earlier from the aforesaid date or change the Issue time table including the Date of Allotment at its sole discretion, without giving any reasons or prior notice. The Issue will be open for subscription at the commencement of banking hours and close at the close of banking hours. The Issue shall be subject to the terms and conditions of this Information Memorandum and other documents in relation to the Issue.

DISCLAIMER OF THE RESERVE BANK OF INDIA

The Securities have not been recommended or approved by the Reserve Bank of India nor does RBI guarantee the accuracy or adequacy of this document. It is to be distinctly understood that this document should not, in any way, be deemed or construed that the securities have been recommended for investment by the RBI. RBI does not take any responsibility either for the financial soundness of the Issuer Company, or the securities being issued by the Issuer Company or for the correctness of the statements made or opinions expressed in this document. Potential investors may make investment decision in the securities offered in terms of this Disclosure Document solely on the basis of their own analysis and RBI does not accept any responsibility about servicing/ repayment of such investment.

DISCLAIMER OF THE SECURITIES & EXCHANGE BOARD OF INDIA

This Disclosure Document has not been filed with Securities & Exchange Board of India (SEBI). The Securities have not been recommended or approved by SEBI nor does SEBI guarantee the accuracy or adequacy of this document. It is to be distinctly understood that this document should not, in any way, be deemed or construed that the same has been cleared or vetted by SEBI. SEBI does not take any responsibility either for the financial soundness of any scheme or the project for which the Issue is proposed to be made, or for the correctness of the statements made or opinions expressed in this document. The issue of Subordinated Bonds being made on private placement basis,

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filing of this document is not required with SEBI, however SEBI reserves the right to take up at any point of time, with the Issuer Company, any irregularities or lapses in this document.

DISCLAIMER OF THE ARRANGERS

It is advised that the Issuer Company has exercised self-due-diligence to ensure complete compliance of prescribed disclosure norms in this Disclosure Document. The role of the Arrangers in the assignment is confined to marketing and placement of the Subordinated Bonds on the basis of this Disclosure Document as prepared by the Issuer Company. The Arrangers have neither scrutinized/ vetted nor have they done any due-diligence for verification of the contents of this Disclosure Document. The Arrangers shall use this document for the purpose of soliciting subscription from qualified institutional investors in the Subordinated Bonds to be issued by the Issuer Company on private placement basis. It is to be distinctly understood that the aforesaid use of this document by the Arrangers should not in any way be deemed or construed that the document has been prepared, cleared, approved or vetted by the Arrangers; nor does it in any manner warrant, certify or endorse the correctness or completeness of any of the contents of this document; nor does it take responsibility for the financial or other soundness of the Issuer, its promoters, its management or any scheme or project of the Issuer Company. The Arrangers or any of their directors, employees, affiliates or representatives does not accept any responsibility and/or liability for any loss or damage arising of whatever nature and extent in connection with the use of any of the information contained in this document.

DISCLAIMER OF THE TRUSTEE

The Trustees are not borrower or principal debtor or guarantors of the monies paid/invested by eligible investors for the Subordinated Bonds.

DISCLAIMER OF THE ISSUER

The Issuer confirms that the information contained in this Disclosure Document is true and correct in all material respects and is not misleading in any material respect. All information considered adequate and relevant about the Issue and the Issuer Company has made available in this Disclosure Document for the use and perusal of the potential investors and no selective or additional information would be available for a section of investors in any manner whatsoever. The Issuer Company accepts no responsibility for statements made otherwise than in this Disclosure Document or any other material issued by or at the instance of the Issuer Company and anyone placing reliance on any other source of information would be doing so at his/her/their own risk.

DISCLAIMER OF THE STOCK EXCHANGE

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As required, a copy of this Disclosure Document has been submitted to BSE Ltd. (hereinafter referred to as “BSE”) for hosting the same on its website. It is to be distinctly understood that such submission of the document with BSE or hosting the same on its website should not in any way be deemed or construed that the document has been cleared or approved by BSE; nor does it in any manner warrant, certify or endorse the correctness or completeness of any of the contents of this document; nor does it warrant that this Issuer’s securities will be listed or continue to be listed on the Exchange; nor does it take responsibility for the financial or other soundness of the Issuer, its promoters, its management or any scheme or project of the Issuer Company. Every person who desires to apply for or otherwise acquire any securities of this Issuer may do so pursuant to independent inquiry, investigation and analysis and shall not have any claim against the Exchange whatsoever by reason of any loss which may be suffered by such person consequent to or in connection with such subscription/ acquisition whether by reason of anything stated or omitted to be stated herein or any other reason whatsoever.

1.1 FORCE MAJEURE

The Company reserves the right to withdraw the Issue at any time prior to the closing date thereof in the event of any unforeseen development adversely affecting the economic and/or regulatory environment or otherwise. In such an event, the Company will refund the application money, if any, collected without assigning any reason.

1.2 ISSUE OF BONDS IN DEMATERIALISED FORM

The Bonds will be issued in dematerialised form. The Issuer has made arrangements with the Depositories for the issue of the Bonds in dematerialised form. Investors will have to hold the Bonds in dematerialised form as per the provisions of the Depositories Act. The Issuer shall take necessary steps to credit the Bonds allotted to the beneficiary account maintained by the Investor with its Depository Participant. The Issuer will make the Allotment to Investors on the Deemed Date(s) of Allotment after verification of the Application Form, the accompanying documents and on realisation of the application money.

1.3 EACH PERSON RECEIVING THIS INFORMATION MEMORANDUM ACKNOWLEDGES THAT:

- 1.3.1. Such person has been afforded an opportunity to request and to review and has received all additional information considered by it to be necessary to verify the accuracy of or to supplement the information herein;
- 1.3.2. Such person has not relied on any intermediary that may be associated with issuance of Bonds in connection with its investigation of the accuracy of such information or its investment decision.

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The Issuer does not undertake to update the information in this Information Memorandum to reflect subsequent events after the date of the Information Memorandum and thus it should not be relied upon with respect to such subsequent events without first confirming its accuracy with the Issuer. Neither the delivery of this Information Memorandum and/or any other Offer documents nor any sale of Bonds made hereunder shall, under any circumstances, constitute a representation or create any implication that there has been no change in the affairs of the Issuer since the date hereof.

GENERAL INFORMATION

REGULATORY DISCLOSURES

The Information Memorandum is prepared in accordance with the provisions of SEBI Debt Listing Regulations and in this section, the Issuer has set out the details required as per Schedule I of the SEBI Debt Listing Regulations

Documents to be submitted to the Stock Exchange

1. Memorandum and Articles of Association and necessary resolution(s) for the allotment of the Bonds;
2. Copy of last three years audited Annual Reports;
3. Statement containing particulars of, dates of, and parties to all material contracts and agreements;
4. Copy of the Board / Committee Resolution authorizing the borrowing and list of authorized signatories;
5. Any other particulars or documents that the recognized stock exchange may call for as it deems fit;

Documents Submitted to the Bond Trustee

The following documents have been / shall be submitted to the Bond Trustee in electronic form (soft copy):

1. Memorandum and Articles of Association and necessary resolution(s) for the allotment of the Bonds;
2. Copy of last three years' audited Annual Reports;
3. Statement containing particulars of, dates of, and parties to all material contracts and agreements;
4. Latest Audited / Limited Review Half Yearly Consolidated (wherever available) and Standalone Financial Information (Profit & Loss statement, Balance Sheet and Cash Flow statement) and auditor qualifications, if any.
5. An undertaking to the effect that the Issuer would, till the redemption of the debt securities, submit the details mentioned in point (d) above to the Bond Trustee from time to time, for furnishing / publishing its half yearly/ annual result. Further, the Issuer shall within 180 (One Hundred Eighty) days from the end of the financial year, submit a copy of the latest annual report to the Bond Trustee and the Trustee shall be obliged to share the details submitted under this clause with all the bond-holders within 2 (two) working days of their specific request.

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SECTION – IV FINANCIAL STATEMENTS

(Rs in Crore)

Particulars	HY ended Sept 30, 2020 (Unaudited) (Ind-AS)	FY 2019-20 (Audited) (IND-AS)	FY 2018-19 (Audited) (IND-AS)	FY 2017-18 (Audited) (IND-AS)
Total Debt	49840.33	49804	45105	35753
of which – Non Current Maturities of	33736.50	31914	29135	22169
- Long Term Borrowing				
- Short Term Borrowing	100	1405	3723	2915
- Current Maturities of Long Term Borrowing	16003.83	16485	12247	10669
Net Fixed Assets	116.46	134	123	137
Non Current Assets	39856.58	40229	37135	31811
Cash and Cash Equivalents	862.95	356	335	62
Current Investments	1340.73	1745	567	401
Current Assets	18866.21	18385	18241	13636
Current Liabilities	2832.13	2482	3062	2780
On balance sheet assets	59743.99	58431	54709	44268
Off balance sheet assets	336.04	402	716	0
Net worth	7485.21	8018	7178	6040
Particulars	HY ended 30 Sep 2020 (Unaudited) (Ind-AS)	FY 2019-20 (Audited) (IND-AS)	FY 2018-19 (Audited) (IND-AS)	FY 2017-18 (Audited) (IND-AS)
Total revenue	5371.33	10756	8725	7027
Net Interest Income	2220.03	4152	3379	2882
Profit before tax	34.74	1464	1724	1436
Profit after tax	26.02	1005	1153	933
Dividend declared	NIL	NIL	Final Rs 1.80 per share (18%)	Interim Rs 0.90 & Final Rs 0.70 (16%)
Interest Coverage Ratio [(Cash profits after tax + interest paid) / interest paid]	1.84	1.27	1.36	1.40

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NAME AND ADDRESS OF THE REGISTERED OFFICE OF THE COMPANY

Name	HDB Financial Services Ltd
Registered address:	Radhika, 2 nd Floor, Law Garden Road, Navrangpura, Ahmedabad – 380009 Tel: +91 079-30482717
Corporate Office:	Ground Floor, Zenith House, Keshavrao Khadye Marg, Opp. Race Course, Mahalaxmi, Mumbai - 400034 Tel: 022- 49116300; Fax: 022-49116666.
Contact Person / Compliance officer :	Ms. Dipti Khandelwal
E-mail Id:	dipti.khandelwal@hdbfs.com
Phone No:	022-49116368
Fax:	022-49116666
Website:	www.hdbfs.com

OFFER OF BONDS

HDB is seeking offer for subscription of Unsecured Redeemable Non-Convertible Subordinated Bonds. This offer of Bonds is made in India to Companies, Corporate Bodies, Trusts registered under the Indian Trusts Act, 1882, Societies registered under the Societies Registration Act, 1860 or any other applicable laws, provided that such Trust/ Society is authorised under constitution/ rules/ bye-laws to hold Subordinated Bonds in a Company, Indian Mutual Funds registered with SEBI, Indian Financial Institutions, Insurance Companies, Provident Funds, Gratuity Funds, Superannuation Funds, Commercial Banks including Regional Rural Banks and Co-operative Banks (subject to RBI Permission) as defined under Indian laws. The Memorandum of Information does not however, constitute an offer to sell or an invitation to subscribe to securities offered hereby in any other jurisdiction to any person to whom it is unlawful to make an offer or invitation in such jurisdiction. Any person into whose possession this Memorandum of Information comes is required to inform himself about and to observe any such restrictions.

SUMMARY OF BUSINESS / ACTIVITIES

(i) Overview

HDB Financial Services Ltd. was incorporated in Ahmedabad on June 4, 2007, as a non-deposit taking Non-Banking Financial Company (NBFC) as defined under section 45-IA of RBI Act 1934 and is engaged in the business of financing. The Company has achieved total income of Rs. 5371.33 Crore and net profit of Rs. 26.02 Crore in the first Half year of 2020-21 with total net worth of Rs. 7485.21 Crore as at September 30, 2020. The Company is promoted by HDFC Bank Ltd. which has 95.30% shareholding in the Company as on September 30, 2020. The Company has been rated AAA/Stable by CARE and CRISIL for long term loans from banks. The Company's capital adequacy ratio

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as on September 30, 2020 was 18.91%, as against minimum regulatory requirement of 15% for non-deposit accepting NBFCs. The asset quality of the Company remains healthy with Gross NPAs at 4.54% and Net NPAs at 3.71% as on September 30, 2020. During HYLY 20-21, the Company has disbursed loans amounting to Rs. 8,520.84 Crore.

The Company caters to the growing needs of India's increasingly affluent middle market. The requirements of medium, small and micro business enterprises that are too small to be serviced by corporate lending institutions are also addressed by the Company through suitable products and services. These segments are typically underserved by the larger commercial banks thus creating a profitable niche for the company to address.

(ii) Brief Particulars of the management of the Company and the corporate structure

The Company is professionally Board Managed Company headed by Mr. G. Ramesh, Managing Director and Chief Executive Officer (MD & CEO). He reports to the Board. He has direct reportees in each function:

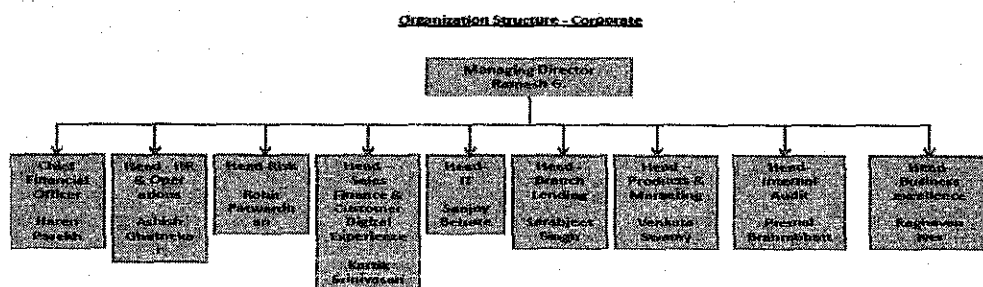
- Mr. Haren Parekh, Chief Financial Officer
- Mr. Ashish Ghatnekar, Head - HR & Operations
- Mr. Rohit Patwardhan, Head-Risk
- Mr. Kartik Srinivasan, Head –Sales Finance & Customer Digital Experience
- Mr. Sanjay Belsare, Head- IT
- Mr. Sarabjeet Singh, Head - Branch Lending
- Mr. Venkata Swamy, Head – Products & Marketing
- Mr. Premal Brahmbhatt, Head- Internal Audit
- Mr. Raghavan Iyer- Head- Business excellence

All the functional heads report to MD. The Company is having a qualified and dedicated pool of employees.

The organisational chart of the Company is as set out below:

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(iii) Business Activity:

The current product portfolio of the Company consists of loans, Fee based products and BPO services.

Loans:

The Company offers a wide range of loan products (secured and unsecured) to various customer segments. These include Consumer Loans, Enterprise Loans and Asset Finance.

Consumer Loans:

The Company provides loans for purchase of white goods (such as washing machines and refrigerators etc.), brown goods (such as televisions, audio equipment and similar household appliances etc.), digital products (such as mobile phones, computer/laptop etc.) and life style products.

The Company also provides loans to individuals for personal, family or household purposes to meet their short or medium term requirements.

Consumer Loans Portfolio includes:

- Consumer Durable Loan
- Digital Products Loan
- Gold Loan
- Auto Loan

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- Personal loans

Enterprise Loans:

Small businesses need funding, whether it is for the working capital for a big order or for setting up new machinery for faster production etc. The Company offers secured and unsecured Loans to cater to the needs of these Enterprises.

Various loans offered to Enterprises include:

- Unsecured Business loan
- Loan against Property
- Loan against Lease Rental
- Enterprise Business Loan
- Auto Refinance
- Loan against securities

Asset Finance:

The Company offers loans for purchase of new & used vehicles and equipment's that generate income for the borrowers. The Company provides finance to a broad spectrum of customers including fleet owners, first time users, first time buyers and captive use buyers.

- Commercial Vehicle Loans: The Company provides loans for purchase of new and used commercial vehicles. The Company also offers refinancing on existing vehicles.
- Construction Equipment Loans: The Company provides loans for purchase of new and used construction equipment. The Company also offers refinancing an existing equipment.
- Tractor Loans: The Company provides loans for purchase of new and used tractors.

Fee based products/Insurance Services:

- The Company is a registered Corporate Insurance Agent having license from Insurance Regulatory & Development Authority of India (IRDAI). IRDAI has renewed Corporate Agency license of the Company for a period of 3 years from April 01, 2019 to March 31, 2022.
- The Company has obtained AMFI Registration Number from Associations of Mutual Funds in India.
- The Company distributes third party products like extended warranty and Road side assistance.

Services:

- Collection Services - The Company has a contract with HDFC Bank to run collection call centre sand collect over dues from borrowers. The Company has set up 15 call centres across the

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country with a capacity of over 5,000 seats. These centres provide collection services for the entire gamut of retail lending products of HDFC Bank. The Company offers end to end collection services in over 750 locations through its calling and field support teams.

- **Back office and Sales Support** –The Company provides sales support services, back office, operations and processing support to HDFC Bank.

Infrastructure:

The Company has 1342 branches in 986 cities in India as on September 30, 2020. The Company's IT hardware is housed in Data centres in Bengaluru and Mumbai with centralised operations based at Hyderabad, Chennai and Noida. To strengthen its internal processes, the Company has implemented a quality management system in its centralised operations

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(iv) Key Operational and Financial Parameters for the last three Audited years (on standalone basis) & for half year Unaudited Financials with Limited Review (on standalone basis):

The Key Operational and Financial Parameters for the last three Audited Financial years (on standalone basis) and for the half year ended unaudited financials with Limited Review (on standalone basis) are as under:

(Rs. in crore)

Parameters	HY ended 30 Sep 2020 (Unaudited) (IND-AS)	FY 2019-20 (IND-AS)	FY 2018-19 (IND-AS)	FY 2017-18 (IND-AS)
Net worth	7485	8018	7178	6040
Total Debt	49840	49804	45105	35753
Non current maturities of long term borrowing	33736.50	31914	29135	22169
Non current maturities of short term borrowing	100	1405	3723	2915
Current maturities of long term borrowing	16003.83	16485	12247	10669
Net Fixed Assets	116.46	134	123	137
Non Current Assets	39857	40229	38299	31811
Cash and Cash Equivalents	863	356	335	62
Current Investments	1341	1745	567	401
Current Assets	18866	18385	18241	13636
Current Liabilities	2832	2482	3062	2780
Assets under Management	59744	58431	55425	44268
Off Balance Sheet Assets	336	402	716	0
Parameters	HY ended 30 Sep 2020 (Unaudited) (IND-AS)	FY 2019-20 (IND-AS)	FY 2018-19 (IND-AS)	FY 2017-18 (IND-AS)
Interest Income	4238	8233	6712	5331
Interest Expense	2018	4081	3333	2449
Provisioning & Write-offs	1616	1442	637	525
PAT	26	1005	1153	933
Gross NPA (%)	4.54%	3.87%	1.83%	1.67%
Net NPA (%)	3.71%	3.12%	1.24%	1.12%
Tier I Capital Adequacy Ratio (%)	13.64%	13.96%	12.78%	12.79%

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Tier II Capital Adequacy Ratio (%)	5.27%	5.40%	5.13%	5.22%
EPS (Rs.) (Basic)	0.33	12.78	14.71	11.94
Book value (Rs.)	101.67	101.80	91.36	77.15

Gross Debt: Equity Ratio of the Company:-

Before the issue of debt securities	6.69
After the issue of debt securities	6.74

(v) Key Strengths of the Company:

Access to Cost Effective Funding: The Company has access to cost effective funding because of its strong parentage and conservative risk management policies. The Company maintains relationship with several banks and financial institutions:

Experienced Management Team: The Company has an experienced management team which is supported by efficient and capable employee pool. The board comprises of senior professionals of HDFC Bank who have in depth experience in the financial services Industry and in Banking. The senior management is composed of professionals who have deep understanding of the industry and have extensive experience in financial services sector.

Effective Risk Management policies: The Company recognizes the importance of Risk management and has accordingly invested in processes, people and a management structure. The risk committee of the Company also reviews the asset quality at frequent intervals. Product policy programs are duly approved before any new product launches and are fine tuned regularly. The asset quality of the company continues to remain healthy and the Gross NPAs at 4.54% and Net NPAs at 3.71% as on September 30, 2020.

(vi) Business Prospects:

Governments has been focusing on addressing investments in Infrastructure like energy, roads, mining, transport and Supply Chain bottlenecks in Agriculture etc which is likely to create large opportunities for private sector investment. Our Company sees a great opportunity for Bank & NBFCs play a vital role by lending / financing for the Infrastructure transport and agriculture sectors.

The Government in its budget has taken several measures to boost FDI investment in country development. This will result in development of Micro, Small and Medium Enterprises (MSMEs), in turn bring growth to NBFCs as MSMEs are dependent on NBFCs for project financing and Working Capital.

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In view of the declining trend of inflation and therefore the stance of RBI to reduce the REPO rate would enable credit off take during the current financial year. With the government's initiative to boost infrastructure projects, removing mining roadblocks, NBFCs can look for growth in Commercial Vehicle & Equipment funding.

(vii) Business Strategy:

HDB's Business strategy has been to provide Best in Class Product and services to India's increasingly affluent middle market. To achieve this objective, the company has invested in a "Direct to Customer" distribution model to provide personalized services to its target segment.

The company's business strategy emphasizes the following:

- Develop and provide personalized solutions for its target segment that address specific needs of customers.
- Provide personalized customer experience through its branch network to enhance customer relationships.
- Leverage technology to reach out to customers and deliver more products to manage operating costs.
- Focus on asset quality through disciplined Risk Management
- Identify new product / market opportunities that build economies of scale.
- Expand Distribution to new markets.

The Company's competitive advantage is product innovation and being able to customize a product to the requirements of the customer.

The Company is confident that the Year 2020-21 will bring reasonable growth.

(ix) Issuer's Loan Portfolio

(Rs. in crore)

Particulars	Amount (as on September 30, 2020)
Loan against property	17,916.20
Asset Finance loans	25,242.53
Unsecured Business loans	14,045.41
Other Secured loans	2,539.85
Total	59,743.99

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4 BRIEF HISTORY OF ISSUER COMPANY SINCE INCORPORATION, DETAILS OF REORGANIZATION/CHANGES IN CAPITAL STRUCTURE/BORROWINGS

(I) BACKGROUND

The Company was promoted by HDFC Bank as non-banking finance company (Non Deposit taking) and the Company continues to be a subsidiary of HDFC Bank which has a shareholding of 95.30% as on September 30, 2020.

(II) CAPITAL STRUCTURE

The authorised share capital of the Company is Rs.10,01,55,00,000/- (Rupees One Thousand One Crore Fifty Five Lakh Only) divided into 100,15,50,000 equity shares of Rs. 10/- each.

There has been no reorganization or changes in capital structure except for issue of shares which are given below.

1. Details of share capital as on the last quarter ended September 30, 2020

Share Capital	Particulars
Authorised Share Capital	Rs. 10,01,55,00,000 comprising: 1,00,15,50,000 Equity Shares of Rs. 10/- each
Issued, Subscribed and Paid up Share Capital	Rs. 7,87,57,96,560 comprising: 78,75,79,656 Equity Shares of Rs.10/- each

Notes:

Of the above Issued, Subscribed and Paid up share capital 75,05,96,670 equity shares are held by HDFC Bank Ltd., the holding company of the Company.

The paid-up share capital shall remain unchanged after the issues. The Bonds being Non-Convertible and to be issued at par, there will be no change in the paid-up capital due to conversion and there will be no change in the balance of the share premium account.

The present offer is for issue of 3565 Unsecured Redeemable Non-Convertible Subordinated Bonds (Subordinated Bonds) of the face value of Rs.10 Lacs each for cash, aggregating to RS.356,50,00,000/- (Rupees Three Hundred Fifty Six Crore Fifty Lakh Only), on Private Placement Basis.

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Changes in its capital structure as on last quarter end i.e. September 30, 2020, for the last five years:-

Effective Date	December 01, 2016*
Authorised Share Capital (In Rs.)	Rs. 1001,55,00,000/-
Particulars	Authorised capital increased pursuant to the Scheme of Amalgamation

*Apart from this change in its capital structure, no other changes have occurred in the last five years.

(ii) Equity Share Capital History of the Company as on September 30, 2020

The details of equity share capital raised by the Company, for the last five years are as under:

Date of Allotment	No. Of Equity Shares	Face Value (Rs)	Form of Consideration (other than cash, etc)	Issue Price (Rs)	Nature of allotment	Cumulative			Re-mark
						No. Of Equity shares	Equity Share Capital (Rs)	Equity Share Premium (in Rs.)	
05/03/15	18,51,53,857	10	Cash	65/-	Rights Issue	699469876	6994698760	17895705534	For cash on account of Rights Issue
27/08/15	1,41,600	10	Cash	Series 4C – 17.5/- Series 5B – 25/- Series 6A – 31/- Series 6B – 31/- Series 7A – 56	ESOS Exercise	699611476	6996114760	17900753734	For cash on account of ESOP allotment
30/11/15	5,60,950	10	Cash	Series 6B – 31/- Series 6C – 31/- Series 7A – 56/- Series 7B – 56/-	ESOS Exercise	700172426	7001724260	17922581184	For cash on account of ESOP allotment
29/09/16	3,52,900	10	Cash	Series 5C – 25/- Series 6B – 31/- Series 6C – 31/- Series 7A – 56/- Series 7B – 56/-	ESOS Exercise	700525326	7005253260	17937273084	For cash on account of ESOP allotment
29/11/2016	9,07,900	10	Cash	Series 6C – 31/- Series 7B – 56/- Series 8A – 88/-	ESOS Exercise	701433226	7014332260	18,00,58,32,884	For cash on account of ESOP allotment

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16/12/2016	75,60,985	10	Cash		Scheme of amalgamation	708994211	7089942110	18,00,60,82,884	On account of Merger vide High Court Order
14/2/2017	3,18,640	10	Cash	Series 6C – 31/- Series 7B – 56/- Series 8A – 88/-	ESOS Exercise	709312851	7093128510	18,03,00,15,604	For cash on account of ESOP allotment
23/3/2017	7,09,31,445	10	Cash	155/-	Rights issue	780244296	7802442960	28,31,50,75,129	For cash on account of Rights Issue
28/9/2017	5,06,660	10	Cash	Series 6C – 31/- Series 7B – 56/- Series 8A – 88/-	ESOS Exercise	780750956	7807509560	28351403009	For cash on account of ESOP allotment
5/12/2017	21,85,300	10	Cash	Series 8A – 88/- Series 8B – 88/- Series 9A – 137/-	ESOS Exercise	782936256	7829362560	28575501609	For cash on account of ESOP allotment
30/5/2018	4500	10	Cash	Series 8C – 88/-	ESOS Exercise	782940756	7829407560	28575852609	For cash on account of ESOP allotment
4/12/2018	27,59,550	10	Cash	Series 8B – 88/- Series 8C – 88/- Series 9A – 137/- Series 9B – 137/- Series 10A – 213/- Series 10B – 213/- Series 10C – 213/-	ESOS Exercise	785700306	7857003060	28938205459	For cash on account of ESOP allotment
13/9/2019	1,68,700	10	Cash	Series 8C – 88/- Series 9B – 137/- Series 10A – 213/-	ESOS Exercise	785869006	7858690060	28964171859	For cash on account of ESOP allotment
11/12/2019	17,10,650	10	Cash	Series 9C – 137/- Series 10A – 213/- Series 10B – 213/-	ESOS Exercise	787579656	7875796560	29254342609	For cash on account of ESOP allotment

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(III) Details of any Acquisition or Amalgamation in the last 1 year–

None

(IV) Details of any Reorganization or Reconstruction in the last 1 year:-

None

(V) Details of the shareholding of the Company as on the latest quarter ended September 30, 2020:-

Shareholding pattern:

Sr. No.	Particulars	No. of equity shares held	No. of shares held in demat form	Shareholding as % of total shares
1	HDFC Bank	75,05,96,670	75,05,96,670	95.30%
2	Others	3,69,82,986	3,69,82,986	4.70%

Notes: - Shares pledged or encumbered by the promoters (if any): Not Applicable

2. List of top 10 holders of equity shares: (as on September 30,2020)

Sr. No.	Name of Shareholder	Total Number of Equity Shares	No. of shares in demat form	Shareholding as % of total shares
1	HDFC BANK LTD	75,05,96,670	75,05,96,670	95.30
2	HDB EMPLOYEE WELFARE TRUST (THROUGH ITS TRUSTEES)	26,18,699	26,18,699	0.33
3	HDBFS EMPLOYEES WELFARE TRUST (THROUGH ITS TRUSTEES)	19,22,062	19,22,062	0.24
4	PI OPPORTUNITIES FUND I	11,00,000	11,00,000	0.14
5	GOURI VINOD YENNEMEDI	8,50,000	8,50,000	0.11
6	RAMESH G.	6,56,500	6,56,500	0.08
7	ANKITA PARESH SUKTHANKAR	4,35,000	4,35,000	0.06
8	HUZAAN KAIZAD BHARUCHA	3,90,000	3,90,000	0.05
9	ROHIT SUDHIR PATWARDHAN	3,67,999	3,67,999	0.05
10	CHANDRASEKHARAN JAGADISAN	3,39,495	3,39,495	0.04

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(VI) Details regarding the directors of the Company:

a. Details of the current directors of the Company as on date*

Name, Designation and DIN	Date of birth	Address	Occupation	Director of the Company Since	Details of other directorship
Mr. Aditya Puri, Non- Executive Director & Chairman DIN - 00062650	27.10.1950	1001-1002, Vinayak Aangan, NB Parulekar Marg, Prabhadevi, Mumbai - 400 025	Service	01.05.2016	1. HDFC Bank Limited
Mr. Ramesh G., Managing Director and Chief Executive Officer, DIN - 05291597	22.09.1969	C - 101, Ashok Gardens, Tokersey Jivraj Road, Sewree, Mumbai 400015	Service	01.07.2012	Nil
Mr. Venkatraman Srinivasan, Independent Director DIN - 00246012	09.03.1959	73, Keshav Smruti, 8B, Veer Savarkar Marg, Shivaji Park, Mumbai- 400028	Chartered Accountant	12.03.2015	1. National Payments Corporation of India 2. Fairchem Organics Limited
Ms. Smita Affinwalla, Independent Director DIN - 07106628	04.11.1962	7A, A Block, 3rd Floor, Khalakdina Terrace, August Kranti Marg, Mumbai- 400 036	Consultant	12.03.2015	1. Avameh Consultancy Private Limited 2. Illuminos Consultancy Private Limited 3. Prime Securities Limited 4. Micro Units Development & Refinance agency Limited 5. Prime Research And Advisory Limited
Dr. Amla Samanta, Independent Director DIN - 00758883	19.04.1955	13, MeeraBaug, Talmiki Road, Santacruz West, Mumbai - 400054-	Professional	01.05.2019	1. Ashish Rang Udyog Private Limited 2. HDFC Securities Limited 3. Samanta Movies Private Limited

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					4. Shakti Cine Studio Pvt. Ltd.
Mr. Adayapalam Viswanathan, Independent Director DIN - 08518003	09.08.1957	1502 Godrej Serenity, Deonar, Mumbai – 400088	Professional	24.07.2019	Nil

*** Company to disclose name of the current directors who are appearing in the RBI defaulter list and/or ECGC default list, if any:** None of the Directors are appearing in the RBI defaulter list and/or ECGC default list.

b. Details of change in directors since last three years:

Sr. No.	Name, Designation and DIN	Date of Appointment / Resignation	Director of the Company since (in case of resignation)	Remarks
1.	Mr. Jimmy Tata, Director DIN – 06888364	01/05/2016	30/06/2020	Resigned due to HDFC Bank's internal policy
2.	Mr. Bhavesh Zaveri, Director DIN - 01550468	01/05/2016	28/11/2019	Resigned due to pre-occupation
3.	Dr. Amla Samanta, Independent Director DIN – 00758883	01/05/2019	-	-
4.	Mr. Adayapalam Viswanathan, Independent Director DIN - 08518003	24/07/2019	-	-

(VII) Following details regarding the auditors of the Company:

a. Details of the auditor of the Company:

Name	Address	Auditor since
B S R & Co. LLP Chartered Accountants	Lodha Excelus, 1 st Floor, Apollo Mills Compound, N. M. Joshi Marg, Mahalaxmi, Mumbai – 400011	FY 2013-2014 Re-appointed on June 22, 2018

b. Details of change in auditor since last three years:

None

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(VIII) Details of borrowings of the Company, as on September 30, 2020:

a. Details of Secured Loan Facilities:

Lender's name	Type of Facility	Amount Sanctioned (Rs. in Crore)	Principal Amount Outstanding (Rs. in Crore)	Security	Repayment Date / Schedule
Allahabad Bank	Term Loan	708.33	708.33	Book Debt	Half yearly repayment
Axis Bank	Term Loan	650.00	650.00	Book Debt	Quarterly repayment
Bank Of Baroda	Term Loan	700.00	700.00	Book Debt	Quarterly repayment
BNP Paribas	Term Loan	200.00	200.00	Book Debt	Bullet payment
CANARA Bank	Term Loan	3,250.00	925.00	Book Debt	Bullet payment
Corporation Bank	Term Loan	225.00	225.00	Book Debt	Quarterly repayment
Central Bank Of India	Term Loan	708.33	708.33	Book Debt	Quarterly repayment
Deutsche Bank	Term Loan	1,175.00	850.00	Book Debt	Bullet payment
Federal Bank	Term Loan	424.94	424.94	Book Debt	Half yearly repayment
HDFC Bank	Term Loan	7,169.83	5,595.83	Book Debt	Quarterly repayment
HSBC	Term Loan	455.00	455.00	Book Debt	Quarterly repayment
ICICI Bank	Term Loan	700.00	700.00	Book Debt	Quarterly repayment
Indian Bank	Term Loan	700.00	700.00	Book Debt	Quarterly repayment
J & K Bank	Term Loan	250.00	250.00	Book Debt	Quarterly repayment
J P Morgan Bank	Term Loan	500.00	500.00	Book Debt	Bullet payment
Karnataka Bank	Term Loan	449.77	449.77	Book Debt	Yearly repayment
Kotak Mahindra Bank	Term Loan	675.00	675.00	Book Debt	Yearly repayment
Karur Vysya Bank	Term Loan	93.75	93.75	Book Debt	Quarterly repayment
United Bank Of India	Term Loan	458.33	458.33	Book Debt	Quarterly repayment
Union Bank Of India	Term Loan	966.67	966.67	Book Debt	Quarterly repayment
Total		16,235.96	16,235.96		
International Finance Corporation	External Commercial Borrowing	975.00	975.00	Book Debt	Bullet payment
Bank of Baroda-Singapore Branch, The Hongkong And	External Commercial Borrowing	3,873.59	3,873.59	Book Debt	Bullet payment

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Shanghai Banking Corporation Limited, State Bank of India - New York Branch, Punjab National Bank - Hong kong Branch, BDO Unibank Inc, Singapore Branch					
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Note -

- 1) All installments are residual installment payable for outstanding loan amount.
- 2) All the above-mentioned loans are secured against "receivables from financing activities".

b. Details of Unsecured Loan Facilities:-
None

c. Details of NCDs (including Market Linked Debentures) outstanding as on September 30, 2020:

Debenture Series	Tenor (in days)	Coupon (%) p.a.	Amount (Rs. In Crore)	Date of Allotment	Redemption Date
Series 2017 A/0/113	1126	Zero Coupon	400	20-09-17	20-10-20
Series 2017 A/1/114	1127	7.5000	500	18-10-17	18-11-20
Series 2017 A/1/116	1097	7.6300	800	06-12-17	07-12-20
Series 2018 A/1/117	1186	7.9407	145	15-01-18	15-04-21
Series 2018 A/0/118_Option 1	1151	Zero Coupon	373	16-03-18	10-05-21
Series 2018 A/0/118_Option 2	1117	Zero Coupon	299	16-03-18	06-04-21
Series 2018 A/0/119	1103	Zero Coupon	663	01-06-18	08-06-21
Series 2018 A/1/120_Option 1	1106	8.8100	215	27-06-18	07-07-21
Series 2018 A/1(FO)/121	1097	Linked to 91 days T-bill benchmark Rate	575	11-07-18	12-07-21
Series 2018 A/1(FX)/123	1105	8.8217	552	31-08-18	09-09-21
Series 2018 A/0(ZC)/124	1108	Zero Coupon	701	17-10-18	29-10-21
Series 2018 A/1(FX)/125	1246	9.3533	449.5	26-10-18	25-03-22
Series 2018 A/0(ZC)/128	1219	Zero Coupon	500	03-12-18	05-04-22

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Series 2018 A/0(ZC)/128_INE756I07CI8 (Further Issuance I)	1201	Zero Coupon	361.2	21-12-18	05-04-22
Series 2019 / 131 - Series 2017 A/0/113_INE756I07BQ3 (Further Issuance I)	636	Zero Coupon	200	23-01-19	20-10-20
Series 2019 / 131 - Series 2017 A/1/116_INE756I07BT7 (Further Issuance I)	684	7.6300	300	23-01-19	07-12-20
Series 2019 / 131 - Series 2018 A/0(ZC)/128_INE756I07CI8 (Further Issuance II)	1168	Zero Coupon	57.5	23-01-19	05-04-22
Series 2019 / 131 - Series 2019 A/1(FX)/131	1197	8.8317	386.9	23-01-19	04-05-22
Series 2019 / 132 - Series 2018 A/0(ZC)/128_INE756I07CI8 (Further Issuance III)	1139	Zero Coupon	111	21-02-19	05-04-22
Series 2019 / 132 - Series 2019 A/1(FX)/132	728	8.7110	250	21-02-19	18-02-21
Series 2019 / 133 - Series 2018 A/0(ZC)/128_INE756I07CI8 (Further Issuance IV)	118	Zero Coupon	290	14-03-19	05-04-22
Series 2019 / 133 - Series 2019 A/1(FX)/132_INE756I07CM0 (Further Issuance I)	707	8.7110	500	14-03-19	18-02-21
Series 2019 / 133 - Series 2019 A/1(FX)/133	1096	8.8000	290	14-03-19	14-03-22
Series 2019 / 134 - Series 2019 A/1(FX)/134	1141	8.5450	225	03-05-19	17-06-22
Series 2019 / 135 - Series 2018 A/0/119_INE756I07BX9 (Further Issuance I)	753	Zero Coupon	97	17-05-19	08-06-21
Series 2019 / 135 - Series 2019 A/1(FX)/135	731	8.7100	365	17-05-19	17-05-21
Series 2019 / 136 - Series 2019 A/1(FX)/135_INE756I07CQ1 (Further Issuance I)	718	8.7100	300	30-05-19	17-05-21
Series 2019 / 137 - Series 2019	1092	8.5450	305	21-06-19	17-06-22

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A/1(FX)/134_ INE756I07CP3 (Further Issuance I)					
Series 2019 / 138 - Series 2019 A/1(FX)/138	1127	8.0000	117	25-07-19	25-08-22
Series 2019 / 139 - Series 2019 A/1(FX)/PP/139	3653	8.0500	1500	08-08-19	08-08-29
Series 2019 / 140 - Series 2018 A/1/120_Option 1_ INE756I07BY7 (Further Issuance I)	685	8.8100	325	22-08-19	07-07-21
Series 2019 / 140 - Series 2019 A/1(FX)/134_ INE756I07CP3 (Further Issuance II)	1030	8.5450	275	22-08-19	17-06-22
Series 2019 / 141 - Series 2019 A/1(FX)/141	1827	8.0500	280	28-08-19	28-08-24
Series 2019 / 142 - Series 2019 A/1(FX)/142	797	7.4900	700	13-09-19	18-11-21
Series 2019 / 143 - Series 2019 A/1(FX)/138_ INE756I07CS7 (Further Issuance I)	1066	8.0000	200	24-09-19	25-08-22
Series 2019 / 144 - Series 2019 A/1(FX)/138_ INE756I07CS7 (Further Issuance II)	1036	8.0000	220	24-10-19	25-08-22
Series 2019 / 145 - Series 2019 A/1(FX)/145	1096	7.5000	255	19-11-19	19-11-22
Series 2019 / 146 - Series 2019 A/1(FX)/142_ INE756I07CV1 (Further Issuance I)	724	7.4900	300	25-11-19	18-11-21
Series 2019 / 146 - Series 2019 A/1(FX)/146	1124	7.5000	260	25-11-19	23-12-22
Series 2019 / 147 - Series 2019 A/1(FX)/145_ INE756I07CW9 (Further Issuance I)	1059	7.5000	240	26-12-19	19-11-22
Series 2019 / 147 - Series 2019 A/1(FX)/146_ INE756I07CX7 (Further Issuance I)	1093	7.5000	260	26-12-19	23-12-22
Series 2020 / 148 - Series 2020 A/1(FX)/148	1127	7.5700	257	16-01-20	16-02-23
Series 2020 / 149 - Series 2018	524	8.8100	250	30-01-20	07-07-21

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A/1/120_Option 1_ INE756I07BY7 (Further Issuance II)					
Series 2020 / 149 - Series 2020 A/1(FX)/149	1086	7.5549	800	30-01-20	20-01-23
Series 2020 / 150 - Series 2020 A/1(FX)/150	1155	7.0900	380	17-02-20	17-04-23
Series 2020 / 151 - Series 2020 A/1(FX)/150_INE756I07DA3 (Further Issuance I)	1140	7.0900%	50	03-03-20	17-04-23
Series 2020 / 151 - Series 2020 A/4(FO)/151	961	Linked to 3 Month FBIL- TBILL rate plus spread of 191 bps	510	03-03-20	20-10-22
Series 2020 / 152 - Series 2020 A/1(FX)/152	1157	7.3000%	1200	28-04-20	29-06-23
Series 2020 / 153 - Series 2020 A/1(FX)/153_Option 1	1157	7.2871%	1300	26-05-20	27-07-23
Series 2020 / 153 - Series 2020 A/1(FX)/153_Option 2	1185	7.2834%	700	26-05-20	24-08-23
Series 2020 / 154 - Series 2020 A/1(FX)/154	1224	6.6835%	875	19-06-20	26-10-23
Series 2020 / 155 - Series 2020 A/1(FX)/155	1021	5.7400%	500	07-08-2020	25-05-23
Series 2020 / 156 - Series 2020 A/1(FX)/150_INE756I07DA3 (Further Issuance II)	958	7.0900%	350	01-09-20	17-04-23
Series 2020 / 157 - Series 2020 A/1(FX)/157	683	5.1121%	300	11-09-20	26-07-22
Series 2019 A/0(ML)/2	706	If Final Fixing Level <= 25% of Initial Fixing Level: 0.000% If Final Fixing Level > 25% of Initial Fixing Level: 8.70% p.a. (XIRR	338.9	01-03-19	04-02-21

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		8.35% p.a.)			
Series 2019 A/D(ML)/3	722	If Final Fixing Level <= 25% of Initial Fixing Level: 0.000% If Final Fixing Level > 25% of Initial Fixing Level: 8.44% p.a. (XIRR 8.10% p.a.)	125	13-06-19	04-06-21
Series 2020 A/D(ML)/4	1071	If Final Fixing Level <= 25% of Initial Fixing Level: 0.000% If Final Fixing Level > 25% of Initial Fixing Level: 7.4273% p.a. (XIRR 6.95% p.a.)	236.1	02-06-20	09-05-23

*Note – All the above-mentioned NCDs are:

- secured against "Immovable property & receivables from financing activities"
- NCDs (except the Market Linked Debentures) are rated AAA; Stable by CARE & AAA/Stable by CRISIL and the Market Linked Debentures are rated CARE PP-MLD AAA/Stable by CARE & CRISIL PP-MLD AAAr/Stable by CRISIL.

d. Details of Subordinated Bonds outstanding as on September 30, 2020:

Bond Series	Tenor / Period of Maturity	Coupon (%)	Amount (Rs. In crore)	Date of Allotment	Redemption Date/ Schedule
Series 2012 I/1/1	10 years	10.2	250	09-08-12	09-08-22
Series 2012 I/1/2	10 years	9.7	150	30-11-12	30-11-22
Series 2012 I/1/3	10 years	9.6	200	22-03-13	22-03-23
Series 2013 I/1/4	10 years	10.2	100	18-10-13	17-10-23

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Series 2013 I/1/5	10 years	10.05	50	20-12-13	20-12-23
Series 2013 I/1/6	10 years	10.19	80	18-03-14	18-03-24
Series 2014 I/1/7	10 years	9.7	200	20-06-14	20-06-24
Series 2014 I/1/8	10 years	9.55	100	13-11-14	13-11-24
Series 2014 I/1/9	10 years	9.55	200	17-11-14	15-11-24
Series 2016 I/1/10	10 years	8.79	220	22-07-16	22-07-26
Series 2016 I/1/11	10 years	8.05	170	06-12-16	04-12-26
Series 2018 I/1/12	10 years	8.42	150	01-02-18	01-02-28
Series 2018 I/1/13	10 years	8.45	130	21-02-18	21-02-28
Series 2018 I/1/14	10 years	9.05	250	27-07-18	27-07-28
Series 2018 I/1/15	10 years	9.70	350	15-11-18	15-11-28
Series 2019 I/1/16	10 years	8.85	315	07-06-19	07-06-29
Series 2020 / 17 - Series 2019 I/1/16_INE756I08181 (Further Issuance I)	3422 days	8.85	228.5	24-01-20	07-06-29

Note – All the above-mentioned Subordinated Bonds are unsecured and are rated 'AAA; Stable' by CARE & 'AAA/Stable' by CRISIL.

e. Details of Perpetual Debt Instrument outstanding as on September 30, 2020:

PDI Series	Tenor / Period of Maturity	Coupon (%)	Amount (Rs. In crore)	Date of Allotment	Redemption Schedule Date/
Series 2018 P/1/1	Perpetual	9.4	200	06-08-2018	Perpetual, unless call option is exercised any time after 10 years from the Deemed Date of Allotment
Series 2018 P/1/2	Perpetual	9.15	100	07-09-2018	Perpetual, unless call option is exercised any time after 10 years from the Deemed Date of Allotment
Series 2019 P/1/3	Perpetual	8.70	100	16-08-19	Perpetual, unless call option is exercised any time after 10 years from the Deemed Date of Allotment

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Series 2019 P/1/4	Perpetual	8.70	100	29-11-19	Perpetual, unless call option is exercised any time after 10 years from the Deemed Date of Allotment
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Note – All the above-mentioned Perpetual Debt Instrument are unsecured and are rated 'AAA; Stable' by CARE & 'AAA/Stable' by CRISIL.

6. List of top 10 Debenture Holders as on September 30, 2020:

Sr. No.	Name of the Debenture Holder	Amount (Rs. in lakhs)
1	Aditya Birla Sun Life Mutual Fund	224760
2	HDFC BANK LTD	176500
3	Kotak Mahindra Mutual Fund	129200
4	UNION BANK OF INDIA	98500
5	HDFC LIFE INSURANCE COMPANY LIMITED	84000
6	HDFC Mutual Fund	83190
7	Reliance Mutual Fund	80850
8	WIPRO LIMITED	69000
9	CITIBANK N.A.	69000
10	STATE BANK OF INDIA	64400

Note: Top 10 holders' (in value terms, on cumulative basis for all outstanding debenture issues) details have been provided above.

7. List of Top Ten Subordinated Bondholders as on September 30, 2020

Sr. No.	Name of the Debenture Holder	Amount (Rs. in lakhs)
1	National Pension System (NPS) Trust	58500
2	ICICI LOMBARD GENERAL INSURANCE COMPANY LTD	30000
3	Postal Life Insurance Fund	21000
4	ADITYA BIRLA SUN LIFE INSURANCE COMPANY LIMITED	19500
5	HDFC LIFE INSURANCE COMPANY LIMITED	12500
6	INFOSYS LIMITED EMPLOYEES PROVIDENT FUND TRUST	12200

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7	Rural Postal Life Insurance Fund	9500
8	MARUTI SUZUKI INDIA LIMITED EMPLOYEES PROVIDENT FUND TRUST	8180
9	THE LARSEN AND TOUBRO OFFICERS AND SUPERVISORY STAFF PROVIDENT FUND	5230
10	SBI LIFE INSURANCE CO.LTD	5200

Note: Top 10 holders' (in value terms, on cumulative basis for all outstanding debentures issues) details should be provided.

8. List of Top Ten Perpetual Debenture holders as on September 30, 2020

Sr. No.	Name of the Debenture Holder	Amount (Rs. in lakhs)
1	TRUSTEES CENTRAL BANK OF INDIA EMPLOYEES PENSION FUND	5000
2	THE LARSEN AND TOUBRO OFFICERS AND SUPERVISORY STAFF PROVIDENT FUND	3000
3	HVPNL EMPLOYEES PENSION FUND TRUST	2970
4	SBI LIFE INSURANCE CO.LTD	2510
5	NATIONAL HYDROELECTRIC POWER CORPORATION LIMITED EMPLOYEES PROVIDENT FUND	2500
6	ULTRATECH CEMCO PROVIDENT FUND	2500
7	HPGCL EMPLOYEES PENSION FUND TRUST	1000
8	ASSAM TEA EMPLOYEES PROVIDENT FUND ORGANIZATION	1000
9	TATA COMMUNICATIONS EMPLOYEES' PROVIDENT FUNDTRUST	1000
10	ASEB EMPLOYEES PENSION FUND INVESTMENT TRUST	1000

Note: Top 10 holders' (in value terms, on cumulative basis for all outstanding debentures issues) details should be provided.

9. The amount of corporate guarantee issued by the issuer along with name of the counterparty (like name of the subsidiary, JV entity, group company, etc) on behalf of whom it has been issued.

None

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10. Details of Commercial Paper outstanding as on September 30, 2020:

The total Face Value of Commercial Papers Outstanding as on September 30, 2020 and its breakup are as follows:

CP Series	Amount (Rs. In Crore)	Rate %	No. Of days	Issue Date	Due Date	Amount Outstanding
196	100	4.40	364	07-08-20	06-08-21	100

Details of Rest of the borrowing (if any including hybrid debt like FCCB, Optionally Convertible Debentures / Preference Shares) as on September 30, 2020

None

Details of all default/s and/or delay in payments of interest and principal of any kind of term loans, debt securities and other financial indebtedness including corporate guarantee issued by the Company, in the past 5 years.

As on September 30, 2020 there was no default/s and/or delay in payments of interest and principal of any kind of term loans, debt securities and other financial indebtedness including corporate guarantee issued by the Company, in the past 5 years.

Details of any outstanding borrowings taken/ debt securities issued where taken / issued (i) for consideration other than cash, whether in whole or part, (ii) at a premium or discount, or (iii) in pursuance of an option.

None

Details of Promoters of the Company:-

Details of Promoter Holding in the Company as on the year ended September 30, 2020:-

Sr. No.	Name of the Shareholders	Total No of Equity Shares	No of shares in demat form	Total shareholding as % of total shares	No of Shares Pledged	% of Shares pledged with respect to shares owned
1	HDFC Bank Ltd.	75,05,96,670	75,05,96,670	95.30%	Nil	Nil

5.2 Abridged version of Audited Consolidated (wherever available) and Standalone Financial Information (like Profit & Loss statement, Balance Sheet and Cash Flow statement) for at least last three years and auditor qualifications, if any:

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*** Issuer shall provide latest Audited or Limited Review Financials in line with timelines as mentioned in Simplified Listing Agreement issued by SEBI vide circular No.SEBI/IMD/BOND/1/2009/11/05 dated May 11, 2009 as amended from time to time, for furnishing / publishing its half yearly/ annual result.**

Audited Standalone Financials

Balance Sheet		Ind-AS	Ind-AS	Ind-AS
(Currency: Indian Rupees in Crore)		March 31, 2020	March 31, 2019	March 31, 2018
ASSETS				
Financial Assets				
(a)	Cash and cash equivalents	355.95	334.72	61.61
(b)	Bank balances other than cash and cash equivalents	207.23	153.79	75.79
(c)	Derivative financial instruments	81.32		
(c)	Trade receivables	181.18	119.52	126.44
(d)	Loans	57,145.88	53881.17	44,268.31
(e)	Investments	1,745.76	568.36	401.50
(f)	Other financial assets	118.08	109.79	64.71
		59,835.40	55162.25	44,998.36
Non-financial Assets				
(a)	Current tax assets (Net)	77.42	36.74	15.37
(b)	Deferred tax assets (Net)	415.62	384.96	295.77
(c)	Property, plant and equipment	124.48	113.89	129.72
(d)	Capital work-in-progress	0.06	-	-
(e)	Other intangible assets	9.07	9.14	7.30
		879.06	544.73	448.16
TOTAL ASSETS		60,714.46	55706.98	45,446.52
LIABILITIES AND EQUITY				
Liabilities				
Financial Liabilities				

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(a)	Trade payables			
(i)	Total outstanding dues of micro enterprises and small enterprises		-	-
(ii)	Total outstanding dues of creditors other than micro enterprises and small enterprises	149.99	394.91	279.50
(b)	Debt securities	22,593.38	24,119.67	20,410.36
(c)	Borrowings (other than debt securities)	23,580.16	18,095.65	13,350.35
(d)	Subordinated liabilities	3630.55	2,889.78	1,992.50
(e)	Other financial liabilities	2254.38	2,623.80	2,279.28
		52208.46	48,123.81	38,311.99
Non-Financial Liabilities				
(a)	Current tax liabilities (net)	74.60	56.12	38.35
(b)	Provisions	286.86	268.20	964.05
(c)	Other non-financial liabilities	126.74	80.37	91.78
		488.20	404.69	1,094.18
Equity				
(a)	Equity share capital	787.58	785.70	782.94
(b)	Other equity	7230.22	6,392.78	5,257.41
		8017.80	7,178.48	6,040.35
TOTAL LIABILITIES AND EQUITY		60714.46	55706.98	45,446.52

Profit and Loss statement		Ind-AS	Ind-AS	Ind-AS
(Currency: Indian Rupees in Crore)		March 31, 2020	March 31, 2019	March 31, 2018
Revenue from operations				
(a)	Interest income	8233.47	6,712.12	5,331.29
(b)	Sale of services	2113.23	1,648.12	1,529.00
(c)	Other financial charges	408.32	294.92	164.67
(d)	Net gain on fair value changes	18.78	32.93	2.16
(e)	Net gain on derecognition of financial instruments under amortised cost category	(17.33)	36.72	-

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(f)	Dividend		-	-
Total Revenue from operations		10,756.47	8,724.81	7,027.12
Expenses				
(a)	Finance Costs	4081.42	3,333.33	2,449.07
(b)	Impairment on financial instruments	1441.57	636.94	524.78
(c)	Employee Benefits Expenses	3195.57	2,551.74	2,228.29
(d)	Depreciation, amortization and impairment	109.66	61.92	45.31
(e)	Others expenses	463.77	416.82	343.56
Total Expenses		9291.99	7,000.75	5,591.01
Profit before tax		1464.48	1,724.06	1,436.11
Tax Expense:				
(a)	Current tax	471.78	648.99	558.34
(b)	Deferred tax (credit)	(12.15)	(87.34)	(55.25)
(c)	Income tax for earlier year	-	9.17	-
Total Tax expense		459.62	570.82	503.09
Profit after tax from continuing operations		1004.85	1,153.24	933.02
Profit for the year		1004.85	1,153.24	933.02
Other Comprehensive Income				
(a)	Items that will not be reclassified to profit or loss - Remeasurement gain/(loss) on defined benefit plan	(26.59)	(5.27)	(5.59)
(b)	Income tax relating to items that will not be reclassified to profit or loss	6.69	1.84	1.95
(c)	Items that will be reclassified to profit or loss	(46.95)	-	-
(d)	Income tax relating to items that will be reclassified to profit or loss	11.82	-	-
Other Comprehensive Income		(55.03)	(3.43)	(3.64)

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Total Comprehensive Income for the period	949.82	1,149.81	929.38
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Cash Flow Statement	Ind-AS	Ind-AS	Ind-AS
(Currency: Indian Rupees in Crore)	March 31, 2020	March 31, 2019	March 31, 2018
A Cash flow from operating activities			
Profit/(loss) before tax	1464.48	1,724.06	1,436.11
Adjustments for			
(Profit)/loss on sale of asset	(0.19)	0.28	0.15
Interest Expenses	3796.73	3,144.01	2,192.81
Interest Income	(8233.47)	(6,712.12)	(5,331.29)
Realised net (gain)/ loss on FVTPL investments	(43.85)	(31.25)	(1.97)
Unrealised (gain)/loss on FVTPL investments	(1.95)	(1.68)	(0.20)
Net gain on derecognition of financial instruments under amortised cost category		(43.29)	-
Discount on commercial paper	284.69	189.33	256.25
Impairment on financial instruments	1441.57	636.95	524.78
Provision for compensated absence and gratuity	16.21	10.41	12.26
Employee share based payment expenses	11.19	15.36	14.53
Depreciation, amortization and impairment	109.66	61.92	45.31
Rent expenses reversal	(55.80)		
Operating cash flow before working capital changes	-1210.73	(1,006.02)	(851.25)
Adjustments for working capital changes:			
(Increase)/ decrease in trade receivables	(66.76)	6.92	(11.00)
(Increase)/decrease in other financial assets and others	(207.27)	(415.07)	(255.03)
(Increase)/decrease in Loans	(4608.28)	(10,356.11)	(10,094.76)
Increase/(decrease) in other financial and non financial liabilities & provision	(1768.36)	(1,521.66)	(791.03)
Increase/(decrease) in trade payables	(244.92)	115.42	85.81
Interest Paid	(3296.85)	(2,893.01)	(1,888.66)
Interest Received	8134.29	6,625.67	5,230.37
Cash generated from operations	(3268.88)	(9,443.86)	(8,575.55)
Direct taxes paid (net of refunds)	237	453.00	390.00

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Information Memorandum issued in conformity with Securities and Exchange Board of India (Issue and Listing of Debt Securities) Regulations, 2008, as amended from time to time and the Securities And Exchange Board Of India (Listing Obligations And Disclosure Requirements) Regulations, 2015, as amended from time to time.

	Net cash flow generated from/(used in) operating activities (A)	(3031.88)	(8,990.86)	(8,185.55)
B	Cash flow from investing activities			
	Purchase of fixed assets	(72.83)	(48.40)	(51.64)
	Proceeds from sale of fixed assets	0.55	0.20	0.15
	Purchase of Investments Mutual fund	(16678.65)	(15,490.51)	(1,984.65)
	Proceeds of investments Mutual fund	15547.05	15,358.10	1,986.96
	Net cash generated from/(used in) investing activities (B)	(1203.89)	(180.61)	(49.18)
C	Cash flow from financing activities			
	Proceeds from issue of shares and security premium	33.49	39.03	28.73
	Debt securities issued	9426	15,336.00	16,322.00
	Debt securities repaid	(11153)	(11,519.09)	(11,108.00)
	Borrowings other than debt securities issued	24679.56	12,520.00	16,975.00
	Borrowings other than debt securities repaid	(19302.05)	(7,765.27)	(14,130.26)
	Subordinated debt issued	743.5	900.00	280.00
	Dividend & Tax paid on dividend	(170.50)	(66.07)	(141.15)
	Net cash generated from/(used in) financing activities (C)	4257.00	9,444.60	8,226.32
	Net increase/(decrease) in cash and cash equivalents (A+B+C)	21.23	273.11	(8.41)
	Add : Cash and cash equivalents as at the beginning of the year	334.72	61.61	70.03
	Add : Cash and cash equivalents acquired pursuant to Scheme of Amalgamation	-	-	-
	Cash and cash equivalents as at the end of the year	355.95	334.72	61.61

Note: There was no auditor qualification

5.3 Abridged version of Latest Audited / Limited Review Half Yearly Consolidated (wherever available) and Standalone Financial Information (like Profit & Loss statement, and Balance Sheet) and auditors' qualifications, if any.

Limited Review Standalone Financial Information:

Balance Sheet	Ind-AS
(Currency: Indian Rupees in Crore)	Sept 30, 2020

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ASSETS		
Financial Assets		
(a)	Cash and cash equivalents	213.10
(b)	Bank balances other than cash and cash equivalents	649.85
(c)	Derivative financial instruments	-
(c)	Trade receivables	184.89
(d)	Loans	57,527.97
(e)	Investments	1,341.69
(f)	Other financial assets	177.19
		60,094.69
Non-financial Assets		
(a)	Current tax assets (Net)	83.25
(b)	Deferred tax assets (Net)	522.18
(c)	Property, plant and equipment	107.82
(d)	Capital work-in-progress	-
(e)	Other intangible assets	8.65
(f)	Right of Use Assets	226.36
		948.26
TOTAL ASSETS		61,042.95
LIABILITIES AND EQUITY		
Liabilities		
Financial Liabilities		
(a)	Derivative financial instruments	55.57
(b)	Trade payables	
(i)	Total outstanding dues of micro enterprises and small enterprises	-
(ii)	Total outstanding dues of creditors other than micro enterprises and small enterprises	193.25
(c)	Debt securities	22,537.61
(d)	Borrowings (other than debt securities)	23,671.19
(e)	Subordinated liabilities	3,631.52

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(f)	Other financial liabilities	2,550.80
		52,639.94
Non-Financial Liabilities		
(a)	Current tax liabilities (net)	25.41
(b)	Provisions	267.08
(c)	Other non-financial liabilities	103.14
		395.63
Equity		
(a)	Equity share capital	787.58
(b)	Other equity	7,219.80
		8,007.38
TOTAL LIABILITIES AND EQUITY		61,042.95

Profit and Loss statement		Ind-AS
(Currency: Indian Rupees in Crore)		Sept 30, 2020
Revenue from operations		
(a)	Interest income	4,238.44
(b)	Sale of services	977.33
(c)	Other financial charges	135.81
(d)	Net gain on fair value changes	24.98
(e)	Net gain on derecognition of financial instruments	(5.23)
	under amortised cost category	
(f)	Dividend	0
Total Revenue from operations		5,371.33
Expenses		
(a)	Finance Costs	2,018.41

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(b)	Impairment on financial instruments	1,615.89
(c)	Employee Benefits Expenses	1,476.25
(d)	Depreciation, amortization and impairment	54.87
(e)	Others expenses	171.17
Total Expenses		5,336.59
Profit before tax		34.74
Tax Expense:		
(a)	Current tax	101.79
(b)	Deferred tax (credit)	-
(c)	Income tax for earlier year	93.07
Total Tax expense		8.72
Profit after tax from continuing operations		26.02
Profit for the year		26.02
Other Comprehensive Income		
(a)	Items that will not be reclassified to profit or loss	(8.75)
	- Remeasurement gain/(loss) on defined benefit plan	
(b)	Income tax relating to items that will not be reclassified to profit or loss	2.20
(c)	Items that will be reclassified to profit or loss	(44.84)
(d)	Income tax relating to items that will be reclassified to profit or loss	11.28
Other Comprehensive Income		(40.11)
Total Comprehensive Income for the period		-14.08
Cash Flow Statement		ind-AS

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(Currency: Indian Rupees in Crore)		Sep 30, 2020
A	Cash flow from operating activities	
	Profit/(loss) before tax	34.74
	Adjustments for	
	(Profit)/loss on sale of asset	1.71
	Interest Expenses	2,013.18
	Interest Income	-4,238.44
	Realised net (gain)/ loss on FVTPL investments	-40.49
	Unrealised (gain)/loss on FVTPL investments	-10.74
	Net gain on derecognition of financial instruments under amortised cost category	0
	Discount on commercial paper	19.35
	Impairment on financial instruments	1,615.89
	Provision for compensated absence and gratuity	36.95
	Employee share based payment expenses	2.91
	Depreciation, amortization and impairment	-29.40
	Rent expenses reversal	54.87
	Operating cash flow before working capital changes	-539.47
	Adjustments for working capital changes:	
	(Increase)/ decrease in trade receivables	-3.71
	(Increase)/decrease in other financial assets and others	-448.19
	(Increase)/decrease in Loans	-365.78
	Increase/(decrease) in other financial and non financial liabilities & provision	-1,559.26
	Increase/(decrease) in trade payables	43.26
	Interest Paid	-2,024.32
	Interest Received	4,218.65
	Cash generated from operations	-678.82
	Direct taxes paid (net of refunds)	75.00
	Net cash flow generated from/(used in) operating activities (A)	-603.82

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B	Cash flow from investing activities	
	Purchase of fixed assets	-14.14
	Proceeds from sale of fixed assets	0.25
	Purchase of investments Mutual fund	-8,625.00
	Proceeds of investments Mutual fund	9,080.31
	Net cash generated from/(used in) investing activities (B)	441.42
C	Cash flow from financing activities	
	Proceeds from issue of shares and security premium	-
	Increase/(Decrease) in Debt securities (Net)	-78.90
	Increase/(Decrease) in Borrowings other than debt securities (Net)	98.44
	Increase/(Decrease) in Subordinated debt (Net)	-
	Dividend & Tax paid on dividend	0
	Net cash generated from/(used in) financing activities (C)	19.54
	Net increase/(decrease) in cash and cash equivalents (A+B+C)	-142.85
	Add : Cash and cash equivalents as at the beginning of the year	355.95
	Add : Cash and cash equivalents acquired pursuant to Scheme of Amalgamation	-
	Cash and cash equivalents as at the end of the year	213.10

Note: there was no auditor's qualification

- 5.4 Any material event/ development or change having implications on the financials/credit quality (e.g. any material regulatory proceedings against the Issuer/promoters, tax litigations resulting in material liabilities, corporate restructuring event etc) at the time of issue which may affect the issue or the investor's decision to invest / continue to invest in the debt securities:**

Save as stated elsewhere in this IM, since the date of the last published audited financial accounts, to the best of the Company's knowledge and belief, no material developments have taken place that will affect the issue of the Bonds or the investor's decision to invest / continue to invest in the Bonds. Further, please refer RISK FACTORS in this Information Memorandum.

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- 5.5 Details of the Bond trustee(s) are as mentioned above and they have given their consent to act as Bond Trustee to the Issuer for his appointment under regulation 4 (4) and in all the subsequent periodical communications sent to the holders of debt securities.**

The Bond Trustee of the proposed Bond is IDBI Trusteeship Services Limited. IDBI Trusteeship Services Limited has given its written consent for its appointment as debenture trustee to the Issue and inclusion of its name in the form and context in which it appears in this Information Memorandum and in all the subsequent periodical communications sent to the Debenture Holders. The consent letter from Debenture Trustee is provided in Annexure I of this Information Memorandum.

- 5.6 The detailed rating rationale (s) adopted (not older than one year on the date of opening of the issue)/ credit rating letter issued (not older than one month on the date of opening of the issue) by the rating agencies shall be disclosed.**

The detailed rating rationale (s) adopted (not older than one year on the date of opening of the issue)/ credit rating letter issued (not older than one month on the date of opening of the issue) by the rating agencies is enclosed as Annexure II.

- 5.7 If the security is backed by a guarantee or letter of comfort or any other document / letter with similar intent, a copy of the same shall be disclosed. In case such document does not contain detailed payment structure (procedure of invocation of guarantee and receipt of payment by the investor along with timelines), the same shall be disclosed in the offer document.**

NA

- 5.8 Names of all the recognised stock exchanges where the debt securities are proposed to be listed clearly indicating the designated stock exchange.**

On the Wholesale Debt Market (WDM) Segment of the BSE Ltd.

- 5.9 Other details**

a. DRR creation - As per Section 71 of the 2013 Act, any company that intends to issue debentures must create a DRR to which adequate amounts shall be credited out of the profits of the company until the redemption of the debentures. However, under the Companies (Issuance of Share Capital and Debentures) Rules, 2014, non-banking financial companies are exempt from this requirement in respect of privately placed debentures. Pursuant to this exemption, the Company does not intend to create any reserve funds for the redemption of the Debentures.

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- b. Issue/instrument specific regulations** - The Bonds are governed by and will be construed in accordance with the Indian law. The Company, the Debentures and Company's obligations under the Bondsshall, at all times, be subject to the provisions of the Act, rules framed thereunder, regulations/guidelines/directions of RBI (including the Master Direction-Non-Banking Financial Company - Systemically Important Non-Deposit taking Company and Deposit taking Company (Reserve Bank) Directions, 2016 issued on September 01, 2016 and bearing reference Master Direction DNBR. PD.008/03.10.119/2016-17 (as amended from time to time), SEBI (including the SEBI Debt Listing Regulations) and Stock Exchanges and other Applicable Laws and regulations from time to time.
- c. Application process** – As mentioned in Clause 7 herein.

BUSINESS ORGANISATION

The Objects for which the Company is established are:

A. MAIN OBJECTS OF THE COMPANY TO BE PURSUED BY THE COMPANY ON ITS INCORPORATION ARE:

- 1.** To carry on the business as a finance company and to provide finance and to provide on lease, leave and license or hire purchase basis or on deferred payment basis or on any other basis all types of plant, equipment, machinery, vehicles, vessels, ships and real estate and any other moveable and immovable properties whether in India or abroad for industrial, commercial or other uses.
- 2.** To carry on the business as investment company and to acquire and hold and otherwise deal in shares, stocks, debentures, debenture-stock, bonds, obligations and securities issued or guaranteed by any company and debentures, debenture-stock, bonds, obligations and securities issued or guaranteed by any government, sovereign ruler, commissioners, public body, or authority supreme, municipal, local or otherwise, landed property, whether in India or elsewhere and to carry on the business of issue house, underwriting, factoring, bills discounting, cross border leasing, merchant banking, issuance of credit cards, consultancy and to undertake and carry on and execute all such operations.
- 3.** To set up companies for the purpose of carrying on the business related to asset management, mutual fund and to act as sponsor or co-sponsor by undertaking financial and commercial obligations required to constitute and/or settle any trust or any undertaking to establish any mutual fund or trust in and/or outside India with the prior approval of the concerned authorities with a view to issue units, stocks, securities, certificates or other documents, based on or representing any or all assets appropriated for the purposes of any such trust and to settle and regulate any such trust and to issue, hold or dispose of any such units, stocks, securities, certificates or other documents.

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4. ** To carry on the business of labour contractor, recruitment agency, appointment, hiring, seconding and/or supplying manpower, human resources of all types of grades and skills to facilitate, handling, carrying out, processing, managing, controlling, facilitating documentation, documentary services, maintenance, upkeeping and all kinds of services, undertaking and or completion of any works, projects, assignments, contracts, joint ventures.
5. ** To carry on business of business process outsourcing agency by providing financial, insurance, technical, information technology, documentary, advisory and other support services and to undertake such activities in the nature of accounting, finance, documentation, banking and other services, including as a call center as may be outsourced by any company, institution, corporation or any other body corporate, whether incorporated or otherwise.
6. ** To carry on business of insurance and reinsurance brokers, agents, consultants and advisors or representatives for insurance and reinsurance brokers, agents, consultants and advisors dealing with all classes of insurance (including life, non-life, general insurance and such other insurance), in all forms, within India and outside India, to provide risk management services in the field of insurance and reinsurance business, to undertake run-off insurance, activities to any of the general insurance companies in any insurance and reinsurance matter, to assist insurance companies and insurance brokers in the matter of arranging inspections, surveys and recovery from any of the parties in respect of the claims and to appoint sub-agents for carrying the activities under this clause,
7. ** To carry on business of providing services relating to sourcing, marketing, publicizing, promotions, sales and/or generating leads for sale of financial products and/or services for and/or on behalf of financial institutions, banks and/or finance companies whether incorporated in India or outside India and providing services relating to accounting, data, administration, price support services, door-to-door agents for the collection, receipt or payment of money, market research, market survey, telemarketing services etc. and to act as agent for or render services to customers, finance companies, financial institutions, banks etc. and to act as fund mobilisers and to carry on other activities including those activities covered under clause (n) of sub-section (1) of section 6 of the Banking Regulation Act, 1949 (10 of 1949) to promote the spread of business of banking/ financial services in India or outside India and to appoint sub-agents for carrying the activities under this clause.
8. The Company shall carry on the business of:
 - (a) drawing, making, accepting, discounting, buying, selling, collecting and dealing in bills of exchange, hundies, promissory notes, coupons, drafts, bills of lading, railway receipts, warrants, debentures, certificates, scrip and other instruments and securities whether transferable or negotiable or not;
 - (b) to organize, manage, and operate receivables and remedial management of key assets products (including credit cards) that also includes telecalling customers who have slipped the payment due date, reminder/awareness calls to customers, service calls,

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managing portfolio through legal means, and payment assistance through field collections and all support and back end documentation assignments;

- (c) buying, selling and dealing in bullion and specie;
- (d) buying and selling of and dealing in foreign exchange including foreign bank notes;
- (e) acquiring, holding, issuing on commission, under writing and dealing in stocks, funds, shares, debentures, debenture stock, bonds, obligations, securities and investments of all kinds;
- (f) receiving of all kinds of bonds, scrip or valuables on deposit or for safe custody or otherwise; and
- (g) collecting and transmitting of money and all kinds of securities.

****Inserted vide amalgamation of HBL Global Private Limited and Atlas Documentary Facilitators Company Private Limited with HDB Financial Services Limited, approved by the Gujarat High Court and Bombay High Court vide their orders dated September 07, 2016 and September 29, 2016 respectively.**

MATERIAL CONTRACTS INVOLVING FINANCIAL OBLIGATION

The contracts referred to below (not being contracts entered into the ordinary course of business carried on by the Company) which are or may be deemed material have been entered into by the Company. Copies of these contracts together with the copies of these documents referred to below may be inspected at the Corporate Office of the Company between 10:00 am and 12:00 noon on any working day of the Company.

Material Contracts & Documents

By the very nature of its business, the Company is involved in a large number of transactions involving financial obligations and therefore it may not be possible to furnish details of all material contracts / agreements / documents involving financial obligations of the Company. However, the contracts / agreements / documents listed below which are or may be deemed to be material (not being contracts entered into in the ordinary course of the business carried on by the Issuer, have been entered into / executed by the Company:

A. Documents material to the Issue

1. Memorandum and Articles of Association of the Company as amended from time to time.
2. Resolution of the Board of Directors passed at its meeting held on April 16, 2018 approving, inter-alia, the issue of Unsecured Non Convertible Subordinated Bond aggregating upto Rs. 1500,00,00,000/- (Rupees One Thousand Five Hundred Crore only) & Certified true copy of resolution of the Board of Directors passed at its meeting held on May 13, 2020 approving, *inter-alia*, the issue of balance amount of Non-Convertible Subordinated Bond aggregating upto Rs. 356,50,00,000/- (Rupees Three Hundred Fifty Six Crore Fifty Lakh only).

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3. Resolution passed by the shareholders at the Annual General Meeting of the Company held on June 30, 2020 reappointing M/s B S R & Co. LLP, Chartered Accountants as Statutory Auditors of the Company.
4. Resolution passed by the shareholders of the Company at the Annual General Meeting held on June 30, 2020, authorising the Board of Directors to borrow, for the purpose of the Company, upon such terms and conditions as the Board may think fit for amounts up to Rs. 80,000 crore (Rupees Eighty Thousand Crore) under Section 180(1)(c) and creation of charge on the assets of the Company under Section 180(1)(a) of the Companies Act, 2013
5. Resolution passed by the shareholders of the Company at the Annual General Meeting held on June 22, 2018 authorising the Board of Directors to offer, issue and allot Unsecured Redeemable Non-Convertible Subordinated Bonds (Subordinated Bonds) under Subordinated Bond Trust Deed dated July 24, 2018 between IDBI Trustee and the Company in one or more series/tranches, aggregating up to Rs. 1500 crore (Rupees One Thousand Five Hundred Crore only) & Resolution passed by the shareholders of the Company at the Annual General Meeting held on June 30, 2020 authorising the Board of Directors to offer, issue and allot Unsecured Redeemable Non-Convertible Subordinated Bonds (Subordinated Bonds) under Subordinated Bond Trust Deed dated July 24, 2018 between IDBI Trustee and the Company in one or more series/tranches, balance amount aggregating up to Rs. 356,50,00,000/- (Rupees Three Hundred Fifty Six Crore Fifty Lakh only), on private placement basis, on such terms and conditions as the Board of Directors of the Company may, from time to time, determine in the best interests of the Company.
6. Credit Rating Rationale dated July 14, 2020 & July 31, 2020 from CARE Rating Limited & CRISIL Limited respectively, assigning the credit rating to the Bonds
7. Tripartite agreement dated July 23, 2012 between the Company, Link Intime India Pvt. Ltd. (Registrar & Transfer Agent) and CDSL
8. Certified true copy of the Tripartite agreement dated July 23, 2012 between the Company, Link Intime India Pvt. Ltd. (Registrar & Transfer Agent) and NSDL
9. Consent letter issued by IDBI Trusteeship Services Limited dated July 18, 2018 to act as the Bond Trustee to the Issue and inclusion of its name in the form and context in which it appears in this Information Memorandum.

B Material Contracts

1. Collection Services Agreement with HDFC Bank Limited dated November 28, 2011.
2. License agreement with HDFC Bank Limited dated January 28, 2014, for right to use HDFC Bank's logo.
3. Subordinated Bonds Trust Deed & Trustee Agreement - executed with IDBI Trusteeship Services Ltd. dated July 24, 2018.

Certified true copy of the above documents are available for inspection at the Corporate Office of the Company until the date of closure of the Issue.

MATERIAL DEVELOPMENT

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Save as stated elsewhere in this Document, since the date of last published audited statement, no material developments have taken place that will materially affect the performance of the prospects of the Company. There are no material events/ developments at the time of issuance of this document which may affect this issue or the investor decision to invest/continue to invest in the debt securities.

DEBT SECURITIES ISSUED FOR CONSIDERATION OTHER THAN CASH, AT PREMIUM OR AT DISCOUNT, IN PURSUANCE OF AN OPTION

The Company has not issued any debt securities for consideration other than cash, at premium or at discount, in pursuance of an option.

SERVICING BEHAVIOUR OF THE EXISTING DEBTS

The Company is discharging all its liabilities in time and would continue doing so in future as well. The Company has been paying regular interest and principal amount on redemption.

CONSENT FROM THE EXISTING LENDERS

The company is not required to obtain any consent from existing lenders.

TERMS PERTAINING TO THE ISSUE

NATURE & STATUS OF THE BONDS

The Bonds will be issued in the form of Unsecured Redeemable Non-Convertible Subordinated (Tier II) Bonds in the nature of Bonds. The claims of the investors in Tier II instruments shall be superior to the claims of investors in instruments eligible for inclusion in Tier I capital and Subordinated to the claims of all other creditors. In compliance with the guidelines of RBI, these bonds shall not be redeemable at the initiative of the investor and all redemptions shall be made only with the prior approval of RBI and in accordance with the prevailing guidelines.

OBJECTS OF THE ISSUE

The present issue of bonds is being made for augmenting the Tier-II Capital of the Company for strengthening its Capital Adequacy and for enhancing the long-term resources of the Company. The Main Object Clause of the Memorandum of Association of the Company enables it to undertake the activities for which the funds are being raised through the present issue and also the activities, which the Company has been carrying on till date. The proceeds of this Tier II issue will be used by the Company for its regular business activities.

Capital Adequacy position of the Company the Capital Adequacy Ratio ("CAR") of the Company as on September 30, 2020 was 18.91% as against the RBI stipulation of 15%. Details of capital vis-à-vis risk weighted assets are as under:

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(Rs. In Crore)

Particulars	As on September 30, 2020	As on March 31, 2020	As on March 31, 2019	As on March 31, 2018	As on March 31, 2017
Capital Funds					
Tier I Capital	7,879.97	7974.32	7041	5737	4965
Tier II Capital	3,045.69	3085.23	2826	2339	2090
Total Capital Fund	10,925.66	11059.55	9867	8076	7055
Risk Weighted Asset and Contingents	57,767.54	57137.53	55085	44842	34661
Total Capital Adequacy Ratio (%)	18.91	19.36%	17.91	18.01	20.36
Tier I Capital Adequacy (%)	13.64%	13.96%	12.78	12.79	14.32
Tier II Capital Adequacy (%)	5.27%	5.40%	5.13	5.22	6.03

Note: figures as on September 30, 2020 are unaudited with limited review.

REQUIREMENT OF ENHANCEMENT OF CAPITAL

The Company expects to post a growth in business in the years to come. As a result, risk weighted assets of the Company are also expected to increase over the years. The implementation of the Basel II capital adequacy standards could also result in an increase in the risk weighted assets of the Company. Increase in Tier I capital through retained earnings alone may not be sufficient to enable the Company to maintain an adequate capital adequacy ratio. In view of this likely increase in its risk weighted assets, the Company may augment its capital base in order to sustain a healthy CAR by issue of fresh equity shares.

DEBT SECURITIES TO BE ISSUED AND LISTED UNDER CURRENT DOCUMENT

Under the purview of the current document, the Company is intending to raise an amount aggregating to Rs.356.5 crore of Unsecured Redeemable Non-Convertible Subordinated Bonds on a Private Placement Basis under Series 2020 /18. The detailed term sheet of the Subordinated Bond Issue is given below.

DETAILS OF THE ISSUE SIZE

The Company proposes to issue of 3565 bonds Unsecured Redeemable Non-Convertible Subordinated Bonds of the face value of Rs.10,00,000/- each for cash at par, by way of private placement. The detailed term sheet of the Subordinated Bond Issue is given below.

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October 30, 2020

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BROAD TERMS OF THE ISSUE OF SUBORDINATED BONDS SERIES 2020 / 18 - SERIES 2020 I/1/18
SUMMARY TERM SHEET

Issuer	HDB Financial Services Limited
Arrangers	Trust Investment Advisors Private Limited, Derivium Tradition Securities (India) Pvt Ltd, Genev Capital Private Limited, ICICI Bank Limited
Type of Instrument	Unsecured Non Convertible Subordinate Bond
Nature of Instrument	Unsecured (Tier II Capital)
Seniority	Subordinate
Mode of Issue	Private placement
Eligible Investors	Please refer paragraph "Who can apply" of this Information Memorandum.
Listing	<p>The Series 2020/18 is proposed to be listed on the Wholesale Debt Market (WDM) Segment of the BSE Ltd.</p> <p>In the event that any Bond Holders are Foreign Institutional Investors or sub-accounts of Foreign Institutional Investors, or Qualified Foreign Investors, the Issuer shall get the securities listed on the BSE within 15 days of allotment.</p> <p>In case of delay in listing of this Tranche beyond 20 (Twenty) days from the deemed date of allotment, the Company will pay penal interest, of 1% (one percent) p.a. over the interest/coupon rate/implicit yield from the expiry of 30 (thirty) days from the deemed date of allotment till the listing of this Tranche, to the investor.</p>
Rating of the Instrument	CARE Ratings Limited (CARE) has assigned a "CARE AAA; Stable" (pronounced "CARE Triple A with stable outlook") and CRISIL Limited has assigned a "CRISIL AAA/Stable" (pronounced "CRISIL Triple A with stable outlook"), to this long term Bond issue programme of upto Rs.1500 crore, of the Company. Instruments with this rating are considered to have the high degree of safety regarding timely servicing of financial obligations. Such instruments carry very low credit risk.
Issue Size	The aggregate size of the Issue is for Rs.1500,00,00,000/- (Rupees One Thousand Five Hundred Crore only), which Issue shall comprise of one or more Tranches of Bonds, out of which the aggregate size of this Tranche is Rs.356,50,00,000/- (Rupees Three Hundred Fifty Six Crore Fifty Lakh Only)
Option to retain oversubscription (Amount)	Nil
Past Issue history	None
Objects of the Issue	<p>The present issue of bonds is being made for augmenting the Tier-II Capital of the Company for strengthening its Capital Adequacy and for enhancing the long-term resources of the Company.</p> <p>The funds raised through the Issue will be utilized as per the section "Utilisation of Issue Proceeds" stipulated below.</p>

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Details of the utilization of the Proceeds	The proceeds of the Issue comprising of this Tranche would be utilised by the Company, inter-alia, for meeting capital adequacy requirements and disbursements of loans to borrowers, refinancing existing borrowings, augmenting the working capital requirements of the Company, and for the general corporate purposes of the Company.
Purchase & Reissue Bonds	The Company shall be entitled to purchase and re-issue the Bonds as per the terms and in the manner set out in the Information Memorandum.
Consolidation of ISINs	The Company shall have the right/shall be entitled to add additional securities (for such additional amounts as may be issued by the Company from time to time) to the existing ISINs from time to time in accordance with the terms as set out in the Information Memorandum.
Step Up/Step Down Coupon Rate	N.A.
Coupon Reset Process (including rates, spread, effective date, interest rate cap and floor etc.).	N.A.
Day Count Basis	Actual/ Actual
Default Interest Rate	In case of default in payment of interest and/or principal redemption on the due dates, additional interest @ 2% (Two percent) p.a. over the applicable coupon rate will be payable by the Company from the date of the occurrence of the default until the default is cured or the bonds are redeemed pursuant to such default, as applicable.
Discount at which security is issued and the effective yield as a result of such discount.	N.A.
Put Option Date	N.A.
Put Option Price	N.A.
Call Option Date	N.A.
Call Option Price	N.A.
Put Notification Time	N.A.
Call Notification Time	N.A.
Rollover Option	N.A.
Face Value	Rs. 10,00,000/- (Rs. Ten Lakh only) per Bond
Minimum Application and in multiples of ___ Debt securities thereafter	Minimum 10 Bonds and in multiples of 1 Bonds thereafter
Issuance mode of the Instrument	Demat only
Trading mode of the Instrument	Demat only
Settlement mode of the Instrument	The pay-in of subscription monies for the Bonds shall be made by way of transfer of funds from the bank account(s) of the eligible investors (whose bids have been accepted) as registered with the Electronic Book Provider into the account of the

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	<p>relevant clearing corporation, as specified below in the IM.</p> <p>For amounts payable by the Issuer to any Debenture Holder pursuant to the terms of the Transaction Documents, Cheque(s)/ electronic clearing services (ECS)/credit through RTGS system/funds transfer to the specified bank account of the Debenture Holder shall be the mode of settlement.</p>
Depository(ies)	NSDL / CDSL
Business Day	<p>Any day of the week, excluding:</p> <p>i. excluding non-working Saturdays</p> <p>ii. Sundays</p> <p>iii. any day which is a public holiday for the purpose of Section 25 of the Negotiable Instruments Act, 1881 (26 of 1881) in Maharashtra</p> <p>iv. any other day on which banks are closed for customer business in Mumbai, India.</p>
Business Day Convention	Should any of the Due date(s), as defined above or elsewhere in this Information Memorandum, fall on a non Business Day, the next Business Day shall be considered as the effective date for the purpose of coupon/interest payment and the previous Business Day shall be considered as the effective date for the purpose of payment of redemption proceeds (including any Coupon that may be payable on the principal payment due date). However, in case any such payment falls on a holiday, the amount of that payment and the amounts and dates of all future payments shall remain as originally stipulated at the time of issuing the Debentures.
Record Date	15 (Fifteen) days prior to any Due Date
All covenants of the issue (including side letters, accelerated payment clause, etc.)	<p>The Company shall comply with the following covenants set forth herein together with such other additional covenants specified in the Subordinated Bonds Trust Deed, if any until the Final Settlement Date -</p> <p>a) Utilization of Proceeds of the Subordinate Bonds</p> <p>Company shall utilize the proceeds of the Subordinate Bonds as mentioned in IM under header "details of the utilization of the Proceeds". The Company also agrees to submit to the Trustee an annual 'end-use certificate' from a practicing chartered accountant certifying the compliance with the same, at the end of each Financial Year.</p> <p>b) Notice of Winding up or Other Legal Process</p> <p>Promptly inform the Trustee if it has notice of any application for winding up having been made or any statutory notice of winding up under the provisions of the Act, or any other notice under any other act relating to winding up.</p> <p>c) Material Adverse Effect</p> <p>Subject to Applicable Law, promptly inform the Trustee of the happening of a Material Adverse Effect with an explanation of the reasons thereof.</p> <p>d) Loss or Damage by Uncovered Risks</p>

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	<p>Promptly inform the Trustee of any material loss or significant damage which the Company may suffer due to any force majeure circumstances or act of God, such as earthquake, flood, tempest or typhoon, etc. against which the Company may not have insured its properties.</p> <p>e) Accounts</p> <p>A. Submit to the Trustee upon request the following information:</p> <ul style="list-style-type: none"> • Within 45 (Forty Five) days after the end of September 30 and March 31 of each calendar year, the unaudited financial results of the Company; and • Within 150 (One Hundred and Fifty) days after each Financial Year, the annual audited accounts of the Company. <p>B. Maintain proper books of accounts and on receiving appropriate notice from the Trustee, permit the Trustee to inspect the same.</p> <p>f) Costs and Expenses</p> <p>Pay all reasonable costs, charges and expenses in any way incurred by the Trustee towards protection of the Subordinate Bond Holder(s)' interests, as agreed with the Trustee under the terms of the Subordinate Bond Trustee Agreement, being traveling and other allowances and such taxes, duties, costs, charges and expenses and commercially reasonable legal costs in connection with or relating to the Subordinate Bonds transaction and all on an actual basis.</p> <p>g) Payment of Rents, etc.</p> <p>Pay all rents, royalties, taxes, rates, levies, cesses, assessments, impositions and outgoings, governmental, municipal or otherwise imposed upon or payable by the Company within a commercially reasonable time from when the same shall become known to the Company (unless contested in good faith) and payable, and also pay and discharge all debts and obligations and liabilities which may have priority over the Subordinate Bonds within a commercially reasonable time (unless contested in good faith) and observe, perform and comply with all covenants and obligations which ought to be observed and performed by the Company under this Deed.</p> <p>h) Preserve Corporate Status</p> <p>Diligently preserve and maintain its corporate existence and status and all privileges and concessions now held or hereafter acquired by it in the conduct of its business and comply with the said privileges and concessions and all material Applicable Law applicable to its assets or any part thereof PROVIDED THAT the Company may contest in good faith the validity of any such acts, rules, regulations, orders and directions and pending the determination of such contest may postpone compliance therewith if the rights enforceable under the Subordinate Bonds are not thereby</p>
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	<p>materially endangered or impaired. The Company will not do or voluntarily suffer or permit to be done any act or thing whereby its right to transact its business might or could be terminated or whereby payment of the principal of or interest on the Subordinate Bonds might or would be hindered or delayed.</p> <p>i) Pay Stamp Duty</p> <p>On the Transaction Documents, pay all such stamp duty (including any additional stamp duty), other duties, taxes, charges and penalties, if and when the Company may be required to pay according to the laws for the time being in force in the State of execution of Trust Deed, and in the event of the Company failing to pay such stamp duty, other duties, taxes and penalties as aforesaid, the Trustee will be at liberty (but shall not be bound) to pay the same and the Company shall reimburse the same to the Trustee on demand.</p> <p>j) Furnish Information to Trustee</p> <p>▲ Subject to Applicable Laws, give to the Trustee or its nominee(s) such information/copies of relevant extracts as they shall require as to all matters relating to the business of the Company or any part thereof and to investigate the affairs thereof and the Company shall allow the Trustee to make such examination and investigation as and when felt necessary and shall furnish him with all such information as they may require and shall pay all reasonable costs, charges and expenses incidental to such examination and investigation, provided that unless an Event of Default has occurred and is continuing, investigations shall be at the cost of the Subordinate Bond Holder(s) and may only be conducted if the information reasonably required by the Subordinate Bond Holder(s) is not supplied by the Company.</p> <p>▲ furnish quarterly report to the Trustee (as may be required in accordance with SEBI Regulations) containing the following particulars:</p> <p>(A) Updated list of the names and addresses of the Subordinate Bond Holder(s).</p> <p>(B) Details of the interest, principal amount due in respect of the Subordinate Bonds to be made, but unpaid and reasons thereof.</p> <p>(C) The number and nature of grievances received from the Subordinate Bond Holder(s) and resolved by the Company and those grievances not yet resolved to the satisfaction of the Subordinate Bond Holder(s).</p> <p>Promptly and expeditiously attend to and redress the grievances, if any, of the Subordinate Bond Holder(s). The Company further</p>
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	<p>undertakes that it shall promptly give reasonable consideration to the suggestions and directions that may be given in this regard, from time to time, by the Trustee and shall advise the Trustee periodically of the compliance.</p> <p>Promptly inform the Trustee in writing of any major change in the composition of the board of directors of the Company, which may amount to a change in control (as defined in the SEBI (Substantial Acquisition of Shares and Takeovers) Regulations, 2011).</p> <p>Provide the Trustee with periodical status/ performance reports within 7 (seven) days of the relevant board meeting or within 45 (forty-five) days of the respective quarter whichever is earlier.</p> <p>k) Transfer of Unclaimed Redemption Amounts Comply with the provisions of Section 125 of the Companies Act, 2013 and the Rules thereunder relating to transfer of unclaimed / unpaid amounts of interest on Subordinate Bonds and redemption of Subordinate Bonds to Investor Education and Protection Fund (IEPF), if applicable to it.</p> <p>l) Further Assurances</p> <ol style="list-style-type: none"> i. execute and/or do, at their own expense, all such deeds, assurances, documents, instruments, acts, matters and things, in such form and otherwise as the Trustee may reasonably or by law require or consider necessary in relation to enforcing or exercising any of the rights and authorities of the Trustee. ii. obtain, comply with the terms of and do all that is necessary to maintain in full force and effect all authorisations necessary to enable it lawfully to enter into and perform its obligations under this Deed or to ensure the legality, validity, enforceability or admissibility in evidence in India of this Deed. iii. comply with: <ul style="list-style-type: none"> • Applicable Law, as applicable in respect of the Subordinate Bonds and obtain such regulatory approvals as may be required from time to time, including but not limited, in relation to the following (i) the SEBI Regulations, as may be in force from time to time during the currency of the Subordinate Bonds; and (ii) the provisions of the listing agreement entered into by the Company with the Stock Exchange in relation to the Subordinate Bonds (where such Series is listed);
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	<ul style="list-style-type: none"> • The Securities and Exchange Board of India (Debenture Trustee) Regulations, 1993 or any successor regulation thereto as in force from time to time, in so far as they are applicable to the Subordinate Bonds and furnish to the Trustee such data, information, statements and reports as may be deemed necessary by the Trustee in order to enable them to facilitate performance of their duties in accordance therewith to the extent applicable to the Subordinate Bonds; and • the provisions of the Act in relation to the issue of the Subordinate Bonds. <p>iv. procure that the Subordinate Bonds are rated and the rating obtained by the Company shall be periodically reviewed by the credit rating agency and any revisions in the rating shall be promptly disclosed by the Company to the Stock Exchange where the Subordinate Bonds are listed and Trustee.</p> <p>a. Promptly inform the Trustee about any change in the nature and conduct of business by the Company prior to such occurrence.</p> <p>b. The Company shall inform the Trustee of any amalgamation, merger or reconstruction scheme proposed by the Company.</p> <p>c. The Company shall submit such information, as required by the Trustee from time to time for the effective discharge of its duties and obligations.</p> <p>d. The Trustee shall ensure that adequate disclosures are made to the Subordinate Bond Holder(s) immediately of any breach of the terms of the issue of the Subordinate Bonds or any covenants of the Deed by the Company.</p> <p>Capitalised terms used herein but not defined shall have the meaning as assigned to the term in the Subordinated Bond Trust Deed.</p>
<p>Description regarding Security (where applicable) including type of security (movable/immovable/tangible etc.), type of charge(pledge/ hypothecation/ mortgage etc.), date of creation of security/likely date of creation of security, minimum security cover, revaluation, replacement</p>	<p>Not applicable</p>

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of security, interest to the debenture holder over and above the coupon rate as specified in the Trust Deed and disclosed in the Offer Document/Information Memorandum.	
Transaction Documents	Information Memorandum, Subordinated Bonds Trust Deed, Trustee Agreement and any other document that may be designated by the Bond Trustee as a Transaction Document.
Conditions Precedent to Disbursement	As per the relevant Subordinated Bond Trust Deed
Condition Subsequent to Disbursement	As per the relevant Subordinated Bond Trust Deed
Events of Default (including manner of voting /conditions of joining Inter Creditor Agreement)	<p>If any one or more of the events specified in Clauses (a) to (k) happen(s), which after the cure period or lapse of time or both would constitute an Event of Default (hereinafter called the “Event(s) of Default”), the Trustee may, in their discretion, and shall, upon request in writing of the Super Majority or by a Special Resolution duly passed at the meeting of the Subordinate Bonds convened in accordance with the provisions set out in Schedule I (Provisions for the Meetings of the Subordinate Bond Holders) of the Trust Deed give notice in writing to the Company and take all such action, expressly or impliedly permitted under the Transaction Documents or under Applicable Law.</p> <p>An event of default shall mean the occurrence of any of the events specified below (“Event of Default”).</p> <p>a. Payment Defaults</p> <p>The Company does not pay on the due date any amount payable pursuant to this Deed and/or the relevant Information Memorandum and such non-payment has not been cured by the Company within 30 (thirty) calendar days from the date of such non-payment.</p> <p>b. Default in Performance of Covenants and Breach of Warranties</p> <p>Any breach in the performance of any of its covenants, representations and warranties provided for under this Deed or any other Transaction Document and such default continues for 30 (Thirty) calendar days from the date the Company has obtained actual knowledge thereof or the Trustee has notified the Company of such breach.</p> <p>c. Material Misrepresentation</p> <p>Any material representation or material statement made by the Company in the Transaction Documents is or proves to have been incorrect and misleading in any material respect when</p>

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	<p>made or deemed to be made and such misrepresentation adversely affects the interest of the Subordinate Bond Holders in the reasonable opinion of the Trustee (acting on the instructions of the Majority Subordinate Bond Holder(s).</p> <p>d. Insolvency/Inability to Pay Debts The Company has voluntarily become the subject of proceedings under any bankruptcy, insolvency or other similar law now or hereafter in effect, or the Company is voluntarily or involuntarily dissolved and a court having jurisdiction shall enter a decree or order for relief in respect of the Company and such decree or order shall remain unstayed and in effect for a period of 180 (One Hundred and Eighty) calendar days or the Company has consented to the entry of an order for relief in an involuntary case under any such laws, or shall consent to the appointment of or taking possession by a receiver, liquidator, trustee, custodian, or similar official of the Company or for any substantial part of its property or has made any general assignment for the benefit of the creditors, or has failed generally to pay its debts as they become due or shall take any corporate action in furtherance of any of the above.</p> <p>e. Winding up An order is made or an effective resolution passed for the winding-up or dissolution, judicial management or administration of the Company.</p> <p>f. Proceedings against the Company Any expropriation, attachment, distress or execution affects any material part of the Company's assets and the same is not discharged within 60 (Sixty) calendar days.</p> <p>g. Unlawfulness Other than on account of change in Applicable Law, it is or becomes unlawful for the Company to perform any of its obligations under the Transaction Documents and/or any obligation or obligations of the Company under any Transaction Document are not or cease to be valid, binding or enforceable.</p> <p>h. Repudiation The Company repudiates any of the Transaction Documents.</p> <p>i. Material Adverse Effect Any event or circumstance occurs which has a Material Adverse Effect if such Material Adverse Effect has not been remedied or rectified for a period of 30 (Thirty) calendar days.</p> <p>j. Failure to List Failure by the Company to list any Subordinate Bonds (which</p>
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	<p>were to be listed under the terms mentioned under the relevant Information Memorandum) on the Stock Exchange within the period specified in the respective Information Memorandum or if such listing or trading of such Subordinate Bonds ceases or is suspended at any point of time prior to the applicable Maturity Date.</p> <p>k. Cessation of Business The Company ceases to carry on its business.</p> <p>Consequences of Event of Default In the event the Company is unable to remedy the default within the aforesaid cure period(s), where applicable, or where no cure period has been provided and the Parties mutually agree to provide for a cure period, upon the expiry of such mutually agreed cure period and the Event of Default continues, or in the event that an Event of Default cannot be remedied, and unless the said Event of Default is expressly waived by the Trustee the same shall amount to an "Acceleration Event". Upon occurrence of an Acceleration Event, the Trustee shall be entitled, (i) upon request in writing of the Super Majority; or (ii) by a Special Resolution duly passed at the meeting of the Subordinate Bond Holder(s) held in accordance with the provisions set out in Schedule I of the Trust Deed, by a notice in writing to the Company, to declare by written notice the principal and all accrued interest on the Subordinate Bonds to be due and payable and the Company shall forthwith, subject to Applicable Law and receipt of requisite approval from the RBI or any other statutory or regulatory authority, make such payment to the Subordinate Bond Holder(s) in accordance with the terms of the Transaction Documents and exercise any other right that the Trustee and/or the Subordinate Bond Holders may have under the Transaction Documents and/or Applicable Law.</p> <p>The manner of voting has been set out in Schedule I of the Trust Deed.</p>
Creation of recovery expense fund	<p>Details and purpose of the recovery expense fund:</p> <p>The Company shall create and maintain a recovery expense fund in the manner as specified in the SEBI Circular dated October 22, 2020 vide reference no. SEBI/HO/MIRSD/CRADT/CIR/P/2020/207 and as may be supplemented or amended from time to time, and inform the Debenture Trustee about the same.</p>
Conditions for breach of covenants (as specified in Trust Deed)	As set out under the head "All covenants of Issue" and "Events of Default" above.
Provisions related to Cross Default Clause	As per the relevant Subordinated Bonds Trust Deed
Role and Responsibilities of Bond Trustee	To oversee and monitor the overall transaction for and on behalf of the Bond Holders as customary for transaction of a similar nature and size and as executed under the appropriate Transaction Documents.

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Risk factors pertaining to the Issue	As per the "Risk Factors" mentioned below.
Governing Law and Jurisdiction	The Issue shall be governed by and construed in accordance with Indian Law. Please also refer to "Governing law" provisions set out below.
FII Investment	The guideline for FII Investment in Debt Securities issued by RBI on March 1, 2012 vide its circular no.89 will be complied with for listing of the above Bonds.
Manner of bidding in the issue	Open bidding
Manner of settlement	Through Indian Clearing Corporation Limited (ICCL)
Settlement cycle	Settlement shall be on T+1 day
Manner of allotment	Uniform (Fixed Rate issue)

Note: The Company reserves the right to amend the Tranche timetable including the Date of Allotment

Sub Debt Series 2020 / 18 - Series 2020 I/1/18

Tranche Size	Rs.356,50,00,000/- (Rupees Three Hundred Fifty Six Crore Fifty Lakh Only)
Issue Price	Rs. 10,00,000/- per Bond
Interest/Coupon Rate	7.35% p.a.
Coupon Type	Annual Coupon
Redemption Premium / Discount	N.A.
Redemption Amount	Rs.10,00,000/- per Bond
Interest on Application Money	7.35% p.a
Tenor	3651 days from the deemed date of allotment i.e. Monday, November 02, 2020
issue Timing	Tranche Opening Date : Friday, October 30, 2020 Tranche Closing Date : Friday, October 30, 2020 Pay-in Date : Monday, November 02, 2020 Deemed Date of Allotment : Monday, November 02, 2020
Redemption Date	Friday, November 01, 2030

Disclosure of cash flows (pursuant to SEBI Circular no. CIR/IMD/DF/18/2013 dated 29th October 2013)

Company	HDB Financial Services Limited
Face Value (per security)	Rs.10,00,000/- per instrument
Date of Allotment	Monday, November 02, 2020
Redemption	Friday, November 01, 2030
Coupon Rate	7.35% p.a

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Frequency of the interest payment with specified dates	Payable Annually, Tuesday, November 02, 2021; Wednesday, November 02, 2022; Thursday, November 02, 2023; Saturday, November 02, 2024; Sunday, November 02, 2025*; Monday, November 02, 2026; Tuesday, November 02, 2027; Thursday, November 02, 2028; Friday, November 02, 2029; And on maturity i.e. Friday, November 01, 2030
Day Count Convention	Actual/Actual

* Since November 02, 2025 would be falling on Sunday, interest payment due on that day will be made on the next working day (as per SEBI Circular No. CIR/IMD/DF-1/122/2016 dated November 11, 2016). All other interest calculations remain same.

Cash Flows	Date	Day	No. of Days in Coupon Period	Amount in Rupees per bond of Rs.10 lakhs
1st coupon	November 02, 2021	Tuesday	365	73,500.00
2nd coupon	November 02, 2022	Wednesday	365	73,500.00
3rd coupon	November 02, 2023	Thursday	365	73,500.00
4th coupon	November 02, 2024	Saturday	366	73,500.00
5th coupon	November 02, 2025	Sunday	365	73,500.00
6th coupon	November 02, 2026	Monday	365	73,500.00
7th coupon	November 02, 2027	Tuesday	365	73,500.00
8th coupon	November 02, 2028	Thursday	366	73,500.00
9th coupon	November 02, 2029	Friday	365	73,500.00
10th coupon	November 01, 2030	Friday	364	73,298.63
Principal Repayment	November 01, 2030	Friday	N.A.	10,00,000.00

DETAILS OF UTILISATION OF THE ISSUE PROCEEDS

Please refer to "Details of Utilisation of Issue Proceeds" in the Summary Term Sheet set out above.

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Convertible Subordinated Bond on a private placement basis

October 30, 2020

Information Memorandum issued in conformity with Securities and Exchange Board of India (Issue and Listing of Debt Securities) Regulations, 2008, as amended from time to time and the Securities And Exchange Board Of India (Listing Obligations And Disclosure Requirements) Regulations, 2015, as amended from time to time.

UNDERTAKING TO USE A COMMON FORM OF TRANSFER

The normal procedure followed for transfer of securities held in dematerialized form shall be followed for transfer of these bonds held in electronic form. The seller should give delivery instructions containing detail of the buyer's DP account to his depository participant. The issuer undertakes that there will be common transfer form/ procedure for transfer of bonds. The seller shall be responsible for payment of stamp duty in transfer of securities in accordance with applicable law.

REDEMPTION AMOUNT, PERIOD OF MATURITY, YIELD ON REDEMPTION FOR THE SUBORDINATED BONDS

Redemption Amount	Rs. 10,00,000/- per bond
Coupon Rate	The Subordinated Bonds under Series 2020 / 18 - Series 2020 I/1/18 carry a coupon at a rate of 7.35% p.a. payable annually
Redemption Date	Friday, November 01, 2030
Settlement	Payment of interest and principal will be made by way of cheque(s)/ interest warrant(s)/ demand draft(s)/ credit through RTGS system.

OTHER TERMS OF THE ISSUE

(i) FORM

The Subordinated Bonds to be issued in a dematerialized form which are subject to the provisions of the Depositories Act and the rules notified by NSDL and / or CDSL from time to time.

(ii) DEEMED DATE OF ALLOTMENT

The Subordinated Bonds Series 2020/18 issued under this Offer document will be allotted on Monday, November 02, 2020.

(iii) INTEREST ON THE COUPON BEARING SUBORDINATED BONDS

(a) **Interest Rate:** Subordinated Bonds shall carry interest at a fixed coupon rate from the corresponding Deemed Date of Allotment. The interest shall be subject to deduction of tax at source at the rates prevailing from time to time under the provisions of the Income tax Act, 1961, or any other statutory modification or re-enactment thereof, for which a certificate will be issued by the Company.

(b) **Computation of Interest:** Interest for each of the interest periods shall be computed on an actual days in a year basis on the principal outstanding on the Subordinated Bonds at the coupon rate. However, where the interest

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period (start date to end date) includes 29th February, interest shall be computed on 366 days-a-year basis, on the principal outstanding on the Subordinated Bonds at the coupon rate.

(c) **Payment of Interest:** The interest will be payable to the beneficiaries as per the list of beneficiaries provided by the Depository which includes National Securities Depository Limited (NSDL) and Central Depository Services (India) Limited (CDSL) as on the record date.

(d) **Default interest:** All interest on the Subordinated Bonds and all other monies due shall, in case the same is not paid on the respective due dates, carry further additional interest at the rate of 2% per annum computed from the respective due dates and shall become payable upon the footing of compound interest with rests taken half yearly.

(iv) INTEREST ON APPLICATION MONEY

In case of interest on application money, interest at the applicable coupon rate/ implicit yield (subject to deduction of tax at source at the rates prevailing from time to time under the provisions of the Income Tax Act, 1961, or any other statutory modification or re-enactment thereof for which a certificate will be issued by the Company) will be paid on the application money. Such interest shall be paid from the date of realisation of the cheque(s)/ demand draft(s) up to but not including the deemed date of allotment. The respective interest payment instruments along with the letters of allotment/ refund orders, as the case may be, will be dispatched by registered post to the sole/ first applicant, at the sole risk of the applicant.

(v) TAX DEDUCTION AT SOURCE (TDS)

No TDS shall be deducted on the interest received as these bonds are issued compulsorily in demat mode. However, in case any Subordinated Bond holder rematerializes the Subordinated Bonds or holds in physical form normal TDS provisions will become applicable

Tax as applicable under the Income Tax Act, 1961 or under any other statutory modification or re-enactment thereof will be deducted at source on coupon payment on Final Redemption/Early Redemption as the case may be. Requisite certificate for tax deducted at source, as contemplated and/or required under the provisions of the Income Tax Act, 1961 from time to time, will be issued to the registered holders of the Subordinated Bonds as per records on the Record Date/Early Redemption Date as applicable. Tax exemption certificate/document (in duplicate), if any must be lodged at the office of the Company or the designated office of the Company prior to the Record date/Early Redemption Date, as applicable.

(vi) TRANSFERABILITY

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The Subordinated Bond issued will be freely transferable and transmittable. The Subordinated Bond issued will be freely transferable and transmittable. The Subordinated Bonds shall be transferable and transmittable in the same manner and to the same extent and be subject to the same restrictions and limitations as in the case of the equity shares of the Company. The provisions relating to transfer and transmission in respect of the shares as provided in the Articles of Association of the Company shall apply mutatis mutandis to the Subordinated Bonds.

(vii) PAYMENT ON REDEMPTION

Payment of the redemption amount of the Subordinated Bonds will be made by the Company to the beneficiaries as per the beneficiary list provided by the Depository as on the record date. The Subordinated Bonds shall be taken as discharged on payment of the redemption amount by the Company to the beneficiaries as per the beneficiary list. Such payment will be a legal discharge of the liability of the Company towards the Subordinated Bond Holders. On such payment being made, the Company will inform Depository (NSDL/CDSL) and accordingly the account of the Subordinated Bond holders with NSDL/ CDSL will be adjusted. The Company's liability to the Subordinated Bond holder in respect of all their rights including for payment or otherwise shall cease and stand extinguished after maturity in all events save and except the Subordinated Bond Holder's right of redemption as stated above. On the Company dispatching the payment instrument towards payment of the redemption amount as specified above in respect of the Subordinated Bonds, the liability of the Company shall stand extinguished.

Liquidated damages on defaulted amounts: In case of default in the redemption of the Subordinated Bonds (under any Series) or default in the payment of interest and all other monies on their respective due dates the Company shall pay on the defaulted amounts, liquidated damages at the rate of 2% per annum for the period of default.

(viii) EFFECT OF HOLIDAYS

Should the date of payment of any Coupon which is due in respect of any Tranche of Bonds fall on a day other than a 'Business Day' the immediately succeeding Business Day shall be considered as the effective date(s) for that payment.

In the event that the date of payment of the redemption amounts in respect of any Tranche of Bonds fall on a day other than a 'Business Day', the immediately preceding Business Day shall be considered as the effective date for that payment.

(ix) LETTER OF ALLOTMENT AND SUBORDINATED BOND CERTIFICATE IN DEMAT MODE

The Company will make allotment of Subordinated Bonds to investors in due course after verification of the application form, the accompanying documents and on realisation of the application money. The allotted Subordinated Bonds will be credited in dematerialised form within two days of the date of allotment.

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xi) RIGHT TO ACCEPT OR REJECT APPLICATIONS

The Company is entitled at its sole and absolute discretion to accept or reject an application, in part or in full, without assigning any reason thereof. An application form, which is not complete in all respects, shall be liable to be rejected. Any application, which has been rejected, would be intimated by the Company along with a refund warrant.

(xi) RECORD DATE

The record date will be at least 15 days prior to each interest payment/ principal repayment date.

(xii) RIGHT OF COMPANY TO PURCHASE & RE-ISSUE SUBORDINATED BONDS

The Company will have the power exercisable at its absolute discretion from time to time to purchase some or all of the Subordinated Bonds held by the Subordinated Bond holder at any time prior to the specified date(s) of redemption. Such buy-back of Subordinated Bonds may be at par or at premium/discount to the par value at the sole discretion of the Company. In the event of the Subordinated Bonds being so purchased and/or redeemed before maturity in any circumstances whatsoever, the Company shall have the right to re-issue the Subordinated Bonds in accordance with the provisions of the Applicable Law.

(ix) Consolidation of ISINs

So long as the terms and conditions of the existing securities of the Company (under the respective issues) in the International Securities Identification Number (ISIN) are not revised (i) otherwise than as may be required/permitted by regulations; or (ii) which results in breach of or violation of the regulations from time to time, which specifically precludes such revision, subject to Applicable Laws, the Company reserves the right/is entitled to add additional securities (for such additional amounts as may be issued by the Company from time to time) to the existing ISIN from time to time under such terms and conditions, which may / may not be different from the existing securities under the respective issues under the same ISIN. Such additional securities and their terms may be such as are permitted by regulations or not specifically precluded by regulations from time to time. Further, such additional securities may be issued from time to time at such issue price, either at par or at premium or at discount to arrive at the contracted effective yield from time to time.

The securities listed by the Company under the terms of the respective transaction documents be redeemed before maturity date by the Company, as per the financial or other terms as may have been mutually agreed upon between the Company and the security holder (or in accordance with Paragraph 3 of this Schedule I in respect of an early redemption of any Bonds issued under any Information Memorandum). The said redemption may be done either on a pro rata basis or by lot or by any other manner whatsoever, as the Company may deem fit.

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In this regard, the Company shall be entitled to:

1. add such additional securities (for such additional amounts as may be issued by the Company from time to time) to the existing ISIN from time to time under such terms and conditions, which may / may not be different from the terms of securities under the respective issues existing under the said ISIN.
2. select any of the listed securities in the ISIN for redemption as the Company may solely deem fit either by pro rata basis or by lot or by any other manner whatsoever, as the Company may deem fit, before maturity, from time to time.

(xiii) FUTURE BORROWINGS

The Company shall be entitled, from time to time, to make further issue of Subordinated Bonds and or such other instruments to the public, members of the Company and/or avail of further financial and/or guarantee facilities from financial institutions, banks and/or any other person(s) on the security or otherwise of its properties without the consent of Subordinated Bond holders.

(xiv) RIGHTS OF SUBORDINATED BOND HOLDERS

The Subordinated Bond holder will not be entitled to any rights and privileges of Shareholders other than those available to them under applicable statutory provisions. The Subordinated Bonds shall not confer upon the Subordinated Bond holder the right to receive notice, or to attend and vote at the general meetings of Shareholders of the Company.

(xv) EVENT(S) OF DEFAULT

As set out in the Summary Term Sheet above.

(xvi) TRUSTEES

IDBI Trusteeship Services Limited, Asian Building, Ground floor, 17 R Kaman Marg, Ballard Estate, Mumbai 400001 has consented to act as the Subordinated Bond Trustee for the holders of the Subordinated Bonds issued under this Offer Document (hereinafter referred to as 'Trustees' / "Subordinated Bond Trustee"). The Subordinated Bond holders shall, without any further act or deed, be deemed to have irrevocably given their consent to the appointment of the Trustees by the Company. The Subordinated Bond-holders shall without further act or deed, also be deemed to have already given their consent to and authorised the Trustees, or any of their Agents or authorised officials to do all such acts, deeds, matters and things in respect of or relating to the Subordinated Bonds as the Trustees may in their absolute discretion deem necessary or required to be done in the interest of the

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Subordinated Bond-holders. All rights and remedies under the Subordinated Bond Trust Deed(s) shall vest in and be exercised by the Trustees without having it referred to the Subordinated Bond-holders.

(xvii) SUBORDINATED BONDS IN DEMATERIALIZED FORM

The Company has made provisions with National Securities Depository Limited (NSDL) and Central Depository Services Ltd (CDSL) to issue the Subordinated Bonds in dematerialised form to all successful applicants. All provisions relating to issue, allotment, transfer, transmission, etc. in respect of dematerialisation and rematerialisation of the Subordinated Bonds will be as prescribed under the Depositories Act, 1996 and the rules by NSDL/CDSL would be applicable to these Subordinated Bonds.

(xviii) MODIFICATION OF RIGHTS

The Subordinated Bond holders' rights, privileges, terms and conditions attached to the Subordinated Bonds under any series may be varied, modified or abrogated with the consent, in writing, of those holders of (a) a majority consisting of not less than three-fourths of the persons voting thereat upon a show of hands or if a poll is demanded by a majority representing not less than three-fourths in value of the votes cast on such poll; or (b) a majority consisting of not less than three-fourths of the persons voting thereat upon a show of hands in relation to a series or if a poll is demanded by a majority representing not less than three-fourths in value of the votes cast on such poll in relation to a series, provided that nothing in such consent or resolution shall be operative against the Company where such consent or resolution modifies or varies the terms and conditions of the Subordinated Bonds which are not acceptable to the Company.

(xix) NOTICES

The notices to the Subordinated Bond holders required to be given by the Company or the Trustees shall be deemed to have been given if sent by ordinary post or through Courier services to the sole/first allottee or sole/first registered holder of the Subordinated Bonds, as the case may be. All notices to be given by Subordinated Bond holders shall be sent by registered post or by hand delivery to the Company at its Registered Office.

(xx) NOMINEE DIRECTOR

The Trustees shall have a right to appoint a Nominee on the Board of Directors of the Company (hereinafter referred to as "the Nominee Director") in terms of the SEBI guidelines in the event of:

- a. two consecutive defaults in payment of interest to the bond Holders; or
- b. default in redemption of Subordinated Bonds.

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(xxi) KYC COMPLIANCE

The applications that do not conform to the KYC Norms issued by Reserve Bank of India for Banks, NBFCs and Financial Institutions are liable for rejection. The documents required to be produced are provided in the application form.

(xxii) SUCCESSION

In the event of demise of the Subordinated Bond holder, the Company will recognize the executor or administrator of the deceased Subordinated Bond holder, or the holder of succession certificate or other legal representative as having title to the Subordinated Bonds. The Company shall not be bound to recognize such executor, administrator or holder of the succession certificate or other legal representative as having title to the Subordinated Bonds, unless such executor or administrator obtains probate of letter or administration or such holder is the holder of succession certificate or other legal representation, as the case may be, from a competent Court in India having jurisdiction over the matter. The Directors of the Company may, in their absolute discretion, where they think fit, dispense with production of probate or letter of administration or succession certificate or other legal representation, in order to recognise such holder as being entitled to the Subordinated Bonds standing in the name of the deceased Subordinated Bond holder on production of sufficient documentary proof or indemnity.

(xxiii) OPTION TO ISSUE FURTHER SUBORDINATED BONDS

The Company reserves the option to issue and allot Subordinated Bonds of the Company other than stated in this Document.

(xxiv) GOVERNING LAW

The Subordinated Bonds are governed by and shall be construed in accordance with the existing Indian laws.

Arbitration

1. Any and all disputes, claims or differences arising out of or in connection with this Issue, including but not limited to any question regarding the existence or validity of the Transaction Documents, shall be referred to and finally resolved by arbitration by an Arbitral Tribunal comprising of 3 (three) members. Each party shall appoint one arbitrator and the two arbitrators so appointed shall jointly appoint the third arbitrator who shall act as the presiding arbitrator of the Arbitral Tribunal.
2. The arbitration shall be conducted in accordance with the provisions of Arbitration and Conciliation Act, 1996, as may be amended and in force from time to time.

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3. The seat and venue of the arbitration shall be Mumbai, India, provided however that the hearings may be held at any other place with the written consent of both parties.
4. All matters in connection with the arbitration proceedings shall be subject to the exclusive jurisdiction of the Courts of Mumbai.
5. The language of the arbitration shall be English.
6. This Issue, including this arbitration clause, shall be governed by the provisions of the laws of India.

Jurisdiction

Subject to what is stated above, the Company agrees that the courts and tribunals in Mumbai shall have exclusive jurisdiction to settle any disputes which may arise out of or in connection with this Issue and that accordingly any suit, action or proceedings (together referred to as “**Proceedings**”) arising out of or in connection with this Issue may be brought in such courts or the tribunals and the Company irrevocably submits to and accepts for itself and in respect of its property, generally and unconditionally, the jurisdiction of those courts or tribunals.

(xxv) UNDERTAKING BY THE COMPANY

The Company hereby undertakes that:

- (i) the complaints received in respect of the Issue shall be attended to expeditiously and satisfactorily.
- (ii) that all steps for completion of the necessary formalities for listing and commencement of trading at the stock exchange where the securities are to be listed are taken within Twenty days of finalisation of date of allotment or within such days as may be applicable.
- (iii) that the Company shall forward the details of utilisation of the funds raised through the Subordinated Bonds duly certified by the practicing chartered account, to the Subordinated Bond Trustees at the end of each Financial Year.
- (iv) that the Company shall disclose the complete name and address of the Subordinated Bond Trustee in its Annual Report.
- (v) such other undertakings / covenants as provided in the Trust Deed.
- (v) that the Company shall provide a compliance certificate to the Subordinated Bond Trustees (on yearly basis) in respect of compliance with the terms and conditions of issue of Subordinated Bonds as contained in this Document.
- (vii) that necessary cooperation with the credit rating agencies shall be extended in providing true and adequate information till the debt obligations in respect of the instrument are outstanding.

(xxvi) DISCOUNT ON THE OFFER PRICE

The Subordinated Bonds are issued for cash at par and not at discount to offer price

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(xxviii) PERMISSION AND CONSENT FROM THE CREDITORS

The Subordinated Bond Trustee shall in future provide consent to the Company to create pari-passu charge for and on behalf of the Subordinated Bond holders, if required.

(xxix) RATING RATIONALE ADOPTED BY RATING AGENCIES

Copy of letter from CARE Ratings limited dated July 14, 2020 assigning CARE AAA; Stable and letter dated July 31, 2020 assigning CRISIL AAA/Stable by CRISIL Limited for the Subordinated Bonds issued/to be issued by the Company under this document. The rating rational is attached as Annexure II.

(xxx) LISTING OF SUBORDINATED BONDS

The Company shall get the Subordinated Bonds listed on the Wholesale Debt Market (WDM) segment of the BSE Ltd.

(xxxi) SUBORDINATED BOND TRUST DEED

The Subordinated Bonds to be issued under the terms of this Information memorandum shall be governed by the terms of the Subordinated Bond Trust Deed dated July 24, 2018 executed by and between the Company and the Subordinated Bond Trustee. A copy of the Subordinated Bond trustee deed is available with the Subordinated Bond trustee at its office in Mumbai. The Company confirms that the present issue of Subordinated Bonds being first Series is within the overall limit of Rs. 1500 Crore as fixed under the Subordinated Bond Trust Deed.

(xxviii) BONDS FREE FROM EQUITIES

The Subordinated Bondholders will be entitled to their Bonds free from equities or cross claims by the Company against the original or any intermediate holders thereof.

(xxix) BONDHOLDERS NOT ENTITLED TO SHAREHOLDERS' RIGHTS

The Subordinated Bondholders will not be entitled to any of the rights and privileges available to the shareholders including right to receive notices of or to attend and vote at General Meetings or to receive Annual Reports of the Company.

If, however, any resolution affecting the rights attached to the Subordinated Bonds is placed before the shareholders, such resolution will first be placed before the Bondholders for their consideration

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(xxxii) SENIORITY OF CLAIM

The claims of the investor in Tier 2 Bonds shall be:

- a) Superior to the claims of investors in instrument eligible for inclusion in Tier 1 capital, and
- b) Subordinated to the claims of all other creditors

APPLICATION PROCESS

HOW TO APPLY

The Issue will open on the Issue Opening Date and close on the Issue Closing Date (both days inclusive) as stated herein below. Potential investors who wish to invest in the Issue are requested to submit an application for the Subordinated Bonds with all the accompanying documents and the application money at any time starting from the issue opening date and upto the issue closing date. The Company shall pay interest on the application money at the rate to be set out herein.

Applications for the Subordinated Bonds must be made in the Application Form and must be completed in block letters in English by investors. Application Forms must be accompanied by payment details. The full amount of the Face Value applied for has to be paid along with the delivery of the fully completed and executed Application Form together with other applicable documents described below.

The funds have to be credited to the Designated Bank Accounts of Indian Clearing Corporation Ltd's (ICCL), the details of which are provided in the Application Form, within the prescribed timelines.

It may be noted that payment by any other means shall not be accepted. The Company assumes no responsibility for any applications lost in mail or in transit or any failure of electronic fund transfer.

The Company will not be responsible in any manner for any delayed receipts / non-receipt of RTGS payments or applications lost in mail.

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WHO CAN APPLY?

Nothing in this Information Memorandum/Disclosure Document shall constitute and/or deem to constitute an offer or an invitation to an offer, to be made to the Indian public or any section thereof through this Information Memorandum/Disclosure Document, and this Information Memorandum/Disclosure Document and its contents should not be construed to be a prospectus under the Companies Act. Subject to applicable law, the categories of investors eligible to subscribe to the Subordinated Bonds in this Issue, when addressed directly, are:

- a) Commercial Bank,
- b) Co-operative Bank,
- c) Regional Rural Bank,
- d) Provident Fund, Superannuation Fund or Gratuity Fund,
- e) Pension Fund
- f) Mutual Fund,
- g) Company, Bodies Corporate, Statutory Corporation,
- h) Registered Society,
- i) Partnership firm,
- j) Hindu Undivided Family ("HUF")
- k) Individual,
- l) Private trust,
- m) Insurance Company,
- n) Portfolio Manager or
- o) Any other investor permitted to invest in Subordinated Bonds of Indian body corporate.

Without prejudice to the aforesaid, where the selection of the eligible investors is required to be done pursuant to bidding mechanism on the Electronic Platform called "EBP Platform" or any successive arrangement/platform mandated by SEBI under the SEBI Electronic Book Mechanism guidelines, only those Persons:

1. who have been named in the "List of Eligible Investors" as placed before and approved by the Board; and/or
2. who are registered on the EBP Platform and eligible to make bids for Subordinate Bonds of the Company (considered as 'deemed identified');
3. to whom allocation is to be made by the Company pursuant to selection under the electronic book mechanism for issuance of securities on private placement basis in terms of the relevant circulars and directions issued by the Securities and Exchange Board of India and the relevant electronic book providers ("EBP");

shall be considered as "identified persons" to whom the Company shall make private placement of the Debentures and only such "identified persons" shall receive a direct communication from the Company with offer to subscribe to the Debentures and only such "identified persons" shall be entitled to subscribe to the Debentures (or any Tranche/Series thereof).

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Where bidding process is not applicable, such shortlisted investors as may be identified by the Board prior to issuance of the offer(s)/invitation to subscribe to the Subordinated Bonds, shall be considered as the "identified person(s)" to whom the Company can make private placement of the Subordinated Bonds and only such "identified persons" shall receive a direct communication from the Company with offer to subscribe to the Debentures and only such "identified persons" shall be entitled to subscribe to the Subordinated Bonds.

All investors are required to check and comply with Applicable Laws including the relevant rules / regulations / guidelines applicable to them for investing in this Issue of Subordinated Bonds and the Company, is not in any way, directly or indirectly, responsible for any statutory or regulatory breaches by any investor, neither is the Company required to check or confirm the same.

This Information Memorandum/Disclosure Document and the contents hereof are restricted for only the intended recipient(s) who have been addressed directly through a communication by or on behalf of the Company and only such recipients are eligible to apply for the Subordinated Bonds. All investors are required to comply with the relevant regulations/guidelines applicable to them for investing in this Issue.

Issue Procedure

Only Eligible Investors as given hereunder to whom this Information Memorandum is addressed may apply for the Subordinated Bonds by completing the Application Form in the prescribed format in block letters in English as per the instructions contained therein. The minimum number of Subordinated Bonds that can be applied for and the multiples thereof shall be set out in the Application Form. No application can be made for a fraction of a Subordinated Bond. Application forms should be duly completed in all respects and applications not completed in the said manner are liable to be rejected. The name of the applicant's bank, type of account and account number must be duly completed by the applicant. This is required for the applicant's own safety and these details will be printed on the refund orders and /or redemptions warrants.

The final subscription to the Subordinated Bonds shall be made by the Eligible Investors through the Electronic Book Mechanism as prescribed by SEBI under the SEBI Electronic Book Mechanism Guidelines by placing bids on the EBP during the Issue period.

Mode of bidding: [Open Bidding/ Closed Bidding] – As set out in the Summary term Sheet

Manner of Allotment: [Uniform Yield/ Multiple Yield] - As set out in the Summary term Sheet

Manner of Settlement: Pay-in of funds to Clearing Corporation - As set out in the Summary term Sheet

Settlement Cycle: [T+1/ T+2]; where T refers to the date of bidding/ issue day. - As set out in the Summary term Sheet

Minimum Bid Lot: Rs. 1 Crore and in multiples of Rs. 10 lakhs thereafter.

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Process flow of settlement:

Successful bidders shall make pay-in of funds towards the allocation made to them, in the bank account of the clearing corporation, the details of which are as set out below, on or before 10:30 a.m. on the Deemed Date of Allotment.

The funds pay-in by the successful bidders will be made only from the bank account(s), which have been provided/updated in the EBP system. Upon the transfer of funds into the aforesaid account and the Issuer confirming its decision to proceed with the allotment of the Debentures in favour of the Debenture Holder(s) to the Indian Clearing Corporation Limited, the R&T Agent shall provide corporate action file along with all requisite documents to Depositories by 12:00 hours and subsequently, the pay-in funds shall be released into the Issuer's bank account, the details of which are as set out below:

All transfers/RTGS must be made payable to "ICCL". Details for RTGS payments are mentioned herein below:

Name of Bank	HDFC BANK
IFSC Code	HDFC0000060
Account number	ICCLEB
Name of beneficiary	INDIAN CLEARING CORPORATION LIMITED

Name of Bank	ICICI Bank Ltd.
IFSC Code	ICIC0000106
Account number	ICCLEB
Name of beneficiary	INDIAN CLEARING CORPORATION LTD

Name of Bank	YES BANK
IFSC Code	YESB0CMSNOC
Account number	ICCLEB
Name of beneficiary	INDIAN CLEARING CORPORATION LTD

Application by Banks/ Corporate Bodies/ Mutual Funds/ Financial Institutions/ Trusts/ Statutory Corporations

The applications must be accompanied by certified true copies of (i) memorandum and articles of association/constitution/bye-laws/trust deed; (ii) resolution authorizing investment and containing operating instructions; (iii) specimen signatures of authorized signatories; and (iv) necessary form for claiming exemption from on interest on application money. Application made by an Asset Management Company or custodian of Mutual Fund shall clearly indicate the name of the concerned scheme for which application is being made.

Application by Partnership Firm

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The applications must be accompanied by certified copies of (i) the PAN Card of the partnership firm; (ii) copy of the partnership deed; (iii) the photo identity proof like Passport / PAN Card / Driving License, etc. of the partner(s) signing the Application Form and specimen signatures of authorised signatories; and (iv) an authority letter from all partners authorizing such investment.

Application by HUF

The applications must be accompanied by certified copies of the PAN Card of the HUF, the photo identity proof like Passport / PAN Card / Driving License, etc. of the Karta of the HUF, telephone bill/electricity bill/bank account statement, etc. and an HUF declaration from the Karta and co-parcenars authorizing such investment.

Application by Individual

The applications must be accompanied by certified copies of photo identity proof like Passport / PAN Card / Driving License, telephone bill/electricity bill/bank account statement, etc.

Application under Power of Attorney

A certified true copy of the power of attorney or the relevant authority as the case may be along with the names and specimen signatures of all authorised signatories must be lodged along with the submission of the completed Application Form. Further, modifications/additions in the power of attorney or authority should be delivered to the Company at its Registered Office.

Submission of completed Application Form

All applications duly completed accompanied by - fund transfer instrument / fund transfer instructions from the respective investor's account to the account of the ICCL, shall be submitted at the Corporate Office of the Issuer being Ground Floor, Zenith House, Keshavrao Khadye Marg, Opp. Race Course, Mahalaxmi, Mumbai – 400034

ISSUE PROGRAMME

ISSUE OPENING DATE	Friday, October 30, 2020
ISSUE CLOSING DATE	Friday, October 30, 2020
DEEMED DATE OF ALLOTMENT	Monday, November 02, 2020

The Company reserves the right to change the Issue programme, including the Deemed Date of Allotment, at its sole discretion, without giving any reasons or prior notice. Subordinated Bonds will be open for subscription at the

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commencement of banking hours and close at the close of banking hours on the dates specified in this Information Memorandum/Disclosure Document/Term Sheet.

MODE OF PAYMENT

All transfers/RTGS must be made payable to "ICCL". Details for RTGS payments are mentioned above in the section on "Issue Procedure".

PROCEDURE AND TIME OF SCHEDULE FOR ALLOTMENT

On the Subordinated Bonds being subscribed under this issue or any of the Series, the Subordinated Bonds would be Allotted by such persons as are authorized by the Board from time to time by way of a Letter of Allotment. The Company will execute and dispatch/credit to the Depository Participant account of the Allottee, in favour of the Allottees such Letter of Allotment or refund letter along with refund amount, not later than 7 (Seven) Business Days after receipt of completed Application Form or the Date of Allotment, whichever is later.

After completion of all legal formalities, the Company will issue the Subordinated Bonds certificate(s)/credit the DP account of the Allottees against surrender of the Letter(s) of Allotment within three month(s) of the Date of Allotment or such extended period, subject to obtaining the approvals, if any.

BASIS OF ALLOTMENT

The Company has the sole and absolute right to allot the Subordinated Bonds to any applicant.

RIGHT TO ACCEPT OR REJECT APPLICATIONS

The Company is entitled at its sole and absolute discretion to accept or reject any application, in part or in full, without assigning any reason. Application Forms that are not complete in all respects shall be rejected at the sole and absolute discretion of the Company.

DISPATCH OF REFUND ORDERS

The Company shall ensure dispatch of refund orders by registered post.

LOSS OF INTEREST CHEQUES/REFUND CHEQUES

Loss of interest cheques/refund cheques should be intimated to the Company along with request for duplicate issue. The issue of duplicates in this regard shall be governed by applicable law and any other conditions as may be prescribed by the Company.

DISCLAIMER: PLEASE NOTE THAT ONLY THOSE PERSONS TO WHOM THIS MEMORANDUM HAS BEEN SPECIFICALLY ADDRESSED ARE ELIGIBLE TO APPLY. HOWEVER, AN APPLICATION, EVEN IF COMPLETE IN ALL RESPECTS, IS LIABLE TO BE REJECTED WITHOUT ASSIGNING ANY REASON FOR THE SAME. THE LIST OF

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DOCUMENTS PROVIDED ABOVE IS ONLY INDICATIVE, AND AN INVESTOR IS REQUIRED TO PROVIDE ALL THOSE DOCUMENTS / AUTHORIZATIONS / INFORMATION, WHICH ARE LIKELY TO BE REQUIRED BY THE COMPANY. THE COMPANY MAY, BUT IS NOT BOUND TO REVERT TO ANY INVESTOR FOR ANY ADDITIONAL DOCUMENTS / INFORMATION, AND CAN ACCEPT OR REJECT AN APPLICATION AS IT DEEMS FIT. INVESTMENT BY INVESTORS FALLING IN THE CATEGORIES MENTIONED ABOVE ARE MERELY INDICATIVE AND THE COMPANY DOES NOT WARRANT THAT THEY ARE PERMITTED TO INVEST AS PER EXTANT LAWS, REGULATIONS, ETC. EACH OF THE ABOVE CATEGORIES OF INVESTORS IS REQUIRED TO CHECK AND COMPLY WITH EXTANT RULES/REGULATIONS/GUIDELINES, ETC. GOVERNING OR REGULATING THEIR INVESTMENTS AS APPLICABLE TO THEM AND THE COMPANY IS NOT, IN ANY WAY, DIRECTLY OR INDIRECTLY, RESPONSIBLE FOR ANY STATUTORY OR REGULATORY BREACHES BY ANY INVESTOR, NEITHER IS THE COMPANY REQUIRED TO CHECK OR CONFIRM THE SAME.

RISK FACTORS

PROSPECTIVE INVESTORS ARE ADVISED TO CAREFULLY READ THESE KEY RISKS ASSOCIATED WITH THE SUBORDINATED BONDS

General

The Subordinated Bonds are sophisticated instruments which involve a significant degree of risk and are intended for sale only to those investors capable of understanding the risks involved in such instruments. Do note that both the return on the Subordinated Bonds and the return of the principal amount in full are at risk if the Subordinated Bonds are not held till or for any reason have to be sold or redeemed before the Redemption Date. The Subordinated Bonds are a principal protected product only upon maturity.

The Subordinated Bonds are structured and are complex and an investment in such a structured product may involve a high risk of loss of a part of the initial investment as compared to investment in other securities unless held till redemption date. The investor shall receive at least the face value of the Subordinated Bond only if the investor holds and is able to hold the Subordinated Bonds till the redemption date. Prior to investing in the Subordinated Bonds, a prospective investor should ensure that such prospective investor understands the nature of all the risks associated with the investment in order to determine whether the investment is suitable for such prospective investor in light of such prospective investor's experience, objectives, financial position and other relevant circumstances. Prospective investors should independently consult with their legal, regulatory, tax, financial and/or accounting advisors to the extent the prospective investor considers necessary in order to make their own investment decisions.

The Company believes that the following factors may affect its ability to fulfill its obligations in respect of the Subordinated Bonds. All of these factors are contingencies which may or may not occur and the Company is not in a position to express a view on the likelihood of any such contingency occurring. The Company believes that the

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factors described below represent the principal risks inherent in investing in the Subordinated Bonds, but the inability of the Company, as the case may be, to pay principal or other amounts on or in connection with any Subordinated Bonds may occur for other reasons and the Company does not represent that the statements below regarding the risks of holding any Subordinated Bonds are exhaustive. Potential investors should perform their own independent investigation of the financial condition and affairs of the Company, and their own appraisal of the creditworthiness of the Company. Potential investors should consult their own financial, legal, tax and other professional advisors as to the risks and investment considerations with respect to the Subordinated Bond s. Potential investors should thereafter reach their own views prior to making any investment decision.

Credit Risk

Prospective investors should be aware that receipt of any coupon payment and principal amount at maturity on the Subordinated Bonds is subject to the credit risk of the issuer. Investors assume the risk that the Company will not be able to satisfy its obligations under the Subordinated Bonds. Any stated credit rating of the Company reflects the independent opinion of the rating agency as to the creditworthiness of the rated entity but is not a guarantee of credit quality of the Company. Any downgrading of the credit ratings of the Company or its parent or affiliates, by any rating agency could result in a reduction in the value of the Subordinated Bonds. In the event that bankruptcy proceedings or composition, scheme of arrangement or similar proceedings to avert bankruptcy are instituted by or against the Company, the payment of sums due on the Subordinated Bonds may be substantially reduced, delayed or lost. The holding company or the other group companies of the Issuer are not entitled to and will not support the Issuer in case of any bankruptcy of the Issuer.

Purchases and sales by the Company and its affiliates may affect the Subordinated Bond Holders' return

The Company and its affiliates may from time to time buy or sell the Subordinated Bonds or debt instruments similar to the Subordinated Bonds and/or other obligations or have positions in securities economically related to a series of Subordinated Bonds for their own account for business reasons or in connection with hedging of the obligations under the particular series of Subordinated Bonds. These transactions could affect the price of such obligations or securities in a manner that would be adverse to the holder's investment in the Subordinated Bonds. The Company and its affiliates have not considered, and are not required to consider, the interests of investors as holders of the Subordinated Bonds in connection with entering into any of the above mentioned transactions.

The secondary market for the Subordinated Bonds may be non-existent or the Subordinated Bonds may be illiquid.

The Subordinated Bonds may be very illiquid and no secondary market may develop in respect thereof. Even if there is a secondary market for the Subordinated Bonds, it is not likely to provide significant liquidity. An illiquid market may have an adverse impact on the price at which the Subordinated Bonds may be sold in the secondary

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market. Any such Subordinated Bond so purchased may be required to be held or resold or surrendered for cancellation. To the extent that an issue of Subordinated Bonds becomes illiquid, an Investor may have to hold the Subordinated Bond until redemption to realize value.

Tax Considerations and Legal Considerations

Special tax considerations and legal considerations may apply to certain types of potential investors. Potential investors are urged to consult with their own financial, legal, tax and other professional advisors to determine any financial, legal, tax and other implications of this investment.

Accounting Considerations

Special accounting considerations may apply to certain types of taxpayers. Potential investors are urged to consult with their own accounting advisors to determine implications of this investment.

Our business requires substantial capital, and any disruption in funding sources would have a material adverse effect on our liquidity and financial condition.

As a finance company, our liquidity and ongoing profitability are, in large part, dependent upon our timely access to, and the costs associated with, raising capital. Our funding requirements historically have been met from a combination of term loans from banks and financial institutions, issuance of redeemable non-convertible debentures, the issue of Subordinated bonds and commercial paper. Thus, our business depends and will continue to depend on our ability to access diversified funding sources. Our ability to raise funds on acceptable terms and at competitive rates continues to depend on various factors including our credit ratings, the regulatory environment and policy initiatives in India, developments in the international markets affecting the Indian economy, investors' and/or lenders' perception of demand for debt and equity securities of NBFCs, and our current and future results of operations and financial condition.

Changes in economic and financial conditions or continuing lack of liquidity in the market could make it difficult for us to access funds at competitive rates. As an NBFC, we also face certain restrictions on our ability to raise money from international markets which may further constrain our ability to raise funds at attractive rates.

Such conditions may occur again in the future and may lead to a disruption in our primary funding sources at competitive costs and would have a material adverse effect on our liquidity and financial condition.

High levels of customer defaults could adversely affect our business, financial condition and results of operations.

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Our business involves lending money and accordingly we are subject to customer default risks including default or delay in repayment of principal or interest on our loans. Customers may default on their obligations to us as a result of various factors including bankruptcy, lack of liquidity, lack of business and operational failure. If borrowers fail to repay loans in a timely manner or at all, our financial condition and results of operations will be adversely impacted.

Our entire customer base comprises individual and/or small enterprise segment borrowers, who generally are more likely to be affected by declining economic conditions than larger corporate borrowers.

Individual and small enterprise segment borrowers generally are less financially resilient than larger corporate borrowers, and, as a result, they can be more adversely affected by declining economic conditions. In addition, a significant majority of our customer base belongs to the low to medium income group and/or the small enterprises finance sector. Furthermore, unlike several developed economies, a nationwide credit bureau has only recently become operational in India, so there is less financial information available about individuals, particularly our focus customer segment from the low to medium income group who typically have limited access to other financing sources. It is therefore difficult to carry out precise credit risk analyses on our customers. Although we believe that our risk management controls are sufficient, we cannot be certain that they will continue to be sufficient or that additional risk management policies for individual borrowers will not be required. Failure to maintain sufficient credit assessment policies, particularly for individual borrowers, could adversely affect our credit portfolio which could have a material and adverse effect on our results of operations and financial condition.

We face increasing competition in our business which may result in declining margins if we are unable to compete effectively.

We face competition in all our lines of businesses. Our primary competitors are other NBFCs, public sector banks, private sector banks, co-operative banks and foreign banks and the unorganized financiers who principally operate in the local markets. Over the past few years, the retail financing area has seen the entry of banks, both nationalized as well as foreign. Banks have access to low cost funds which enables them to enjoy higher margins and / or offer finance at lower rates. NBFCs do not have access to large quantities of low cost deposits, a factor which can render them less competitive. In addition, interest rate deregulation and other liberalization measures affecting the retail and small enterprises finance sector, together with increased demand for capital by individuals as well as small enterprises, have resulted in an increase in competition.

All of these factors have resulted in us facing increased competition from other lenders in each of our lines of businesses, including commercial banks and other NBFCs. Our ability to compete effectively will depend, to some extent, on our ability to raise low-cost funding in the future. Furthermore, as a result of increased competition in the finance sector, finance products are becoming increasingly standardized and variable interest rate and payment terms and lower processing fees are becoming increasingly common in the finance sector in India. There can be no

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assurance that we will be able to react effectively to these or other market developments or compete effectively with new and existing players in the increasingly competitive finance industry. Increasing competition may have an adverse effect on our net interest margin and other income, and, if we are unable to compete successfully, our market share may decline.

If we are unable to compete effectively with other participants in the finance sector, our business, future financial performance and the trading price of the Subordinated Bonds may be adversely affected.

If we are unable to manage the level of NPAs in our Loan Assets, our financial position and results of operations may suffer.

If the level of NPAs in the Company's portfolio were to increase, its business would suffer. The Company had net NPAs as a percentage of net loan assets were 3.71% and 2.72% as of September 30, 2020 and September 30, 2019, respectively and its provisioning norms comply with the RBI guidelines / directives. The Company believes that its overall financial profile, capitalization levels and risk management systems, provide significant risk mitigation. However, the occurrence of NPAs or an increase in the level of NPAs will adversely affect the Company's business, financial results and/or operations.

Furthermore, our current provisions may not be adequate when compared to the loan portfolios of other financial institutions. Moreover, there also can be no assurance that there will be no further deterioration in our provisioning coverage as a percentage of Gross NPAs or otherwise, or that the percentage of NPAs that we will be able to recover will be similar to our past experience of recoveries of NPAs. In the event of any further deterioration in our NPA portfolio, there could be an even greater, adverse impact on our results of operations.

A decline in our capital adequacy ratio could restrict our future business growth.

As per RBI notification dated February 17, 2011, all non deposit taking NBFCs have to maintain a minimum capital adequacy ratio, consisting of Tier I and Tier II capital, which shall not be less than 15.00% of its aggregate risk weighted assets on balance sheet and risk adjusted value of off-balance sheet items w.e.f. March 31, 2014. Our capital adequacy ratio computed on the basis of applicable RBI requirements was 18.91% as of September 30, 2020, with Tier I capital comprising 13.64%. If we continue to grow our loan portfolio and asset base, we will be required to raise additional Tier I and Tier II capital in order to continue to meet applicable capital adequacy ratios with respect to our business. There can be no assurance that we will be able to raise adequate additional capital in the future on terms favorable to us or at all and this may adversely affect the growth of our business.

We face asset-liability mismatches which could affect our liquidity and consequently may adversely affect our operations and profitability.

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We face potential liquidity risks due to varying periods over which our assets and liabilities mature. As is typical for NBFCs, a portion of our funding requirements is met through short-term funding sources such as bank loans, working capital demand loans, cash credit, short term loans and commercial papers. However, each of our products differs in terms of the average tenor, average yield, average interest rates and average size of loan. The average tenor of our products may not match with the average tenor of our liabilities. Consequently, our inability to obtain additional credit facilities or renew our existing credit facilities, in a timely and cost-effective manner or at all, may lead to mismatches between our assets and liabilities, which in turn may adversely affect our operations and financial performance. Further, mismatches between our assets and liabilities are compounded in case of pre-payments of the financing facilities we grant to our customers.

System failures or inadequacy and security breaches in computer systems may adversely affect our business.

Our business is increasingly dependent on our ability to process, on a daily basis, a large number of transactions. Our financial, accounting or other data processing systems may fail to operate adequately or become disabled as a result of events that are wholly or partially beyond our control including a disruption of electrical or communications services. Our ability to operate and remain competitive will depend in part on our ability to maintain and upgrade our information technology systems on a timely and cost-effective basis. The information available to and received by our management through our existing systems may not be timely and sufficient to manage risks or to plan for and respond to changes in market conditions and other developments in our operations. We may experience difficulties in upgrading, developing and expanding our systems quickly enough to accommodate our growing customer base and range of products.

Our operations also rely on the secure processing, storage and transmission of confidential and other information in our computer systems and networks. Our computer systems, software and networks may be vulnerable to unauthorized access, computer viruses or other malicious code and other events that could compromise data integrity and security. Any failure to effectively maintain or improve or upgrade our management information systems in a timely manner could materially and adversely affect our competitiveness, financial position and results of operations. Moreover, if any of these systems do not operate properly or are disabled or if there are other shortcomings or failures in our internal processes or systems, it could affect our operations or result in financial loss, disruption of our businesses, regulatory intervention or damage to our reputation. In addition, our ability to conduct business may be adversely impacted by a disruption in the infrastructure that supports our businesses and the localities in which we are located.

We may not be able to maintain our current levels of profitability due to increased costs or reduced spreads.

Our business strategy involves a relatively high level of ongoing interaction with our customers. We believe that this involvement is an important part of developing our relationship with our customers, identifying new cross-selling opportunities and monitoring our performance. However, this level of involvement also entails higher levels of

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costs and also requires a relatively higher gross spread, or margin, on the finance products we offer in order to maintain profitability. There can be no assurance that we will be able to maintain our current levels of profitability if the gross spreads on our finance products were to reduce substantially, which could adversely affect our results of operations.

The Company has disclosed its unaudited financial results for the half year ended September 30, 2020 along with Limited Review Report, in published in accordance with Listing Regulations 2015 which were subjected to the limited review report by the statutory auditors of the company. The aforesaid financial results and limited review report are available for inspection.

We are subject to supervision and regulation by the RBI as a non-deposit-taking NBFC, and changes in RBI's regulations governing us could adversely affect our business.

We are subject to the RBI's guidelines on financial regulation of NBFCs, including capital adequacy, exposure and other prudential norms. The RBI also regulates the credit flow by banks to NBFCs and provides guidelines to commercial banks with respect to their investment and credit exposure norms for lending to NBFCs. The RBI's regulations of NBFCs could change in the future which may require us to restructure our activities, incur additional costs or could otherwise adversely affect our business and our financial performance.

Civil unrest, terrorist attacks and war would affect our business.

Terrorist attacks and other acts of violence, war or conflicts, particularly those involving India, as well as the United States of America, the United Kingdom, Singapore and the European Union, may adversely affect Indian and global financial markets. Such acts may negatively impact business sentiment, which could adversely affect our business and profitability. India has from time to time experienced and continues to experience, social and civil unrest, terrorist attacks and hostilities with neighbouring countries. Also, some of India's neighbouring countries have experienced or are currently experiencing internal unrest. This, in turn, could have a material adverse effect on the Indian economy and in turn may adversely affect our operations and profitability and the market for the Subordinated Bonds.

Our business may be adversely impacted by natural calamities or unfavourable climatic changes.

India, Bangladesh, Pakistan, Indonesia, Japan and other Asian countries have experienced natural calamities such as earthquakes, floods, droughts and a tsunami in recent years. Some of these countries have also experienced pandemics, including the outbreak of avian flu. These economies could be affected by the extent and severity of such natural disasters and pandemics which could, in turn affect the financial services sector of which our Company is a part. Prolonged spells of abnormal rainfall, draught and other natural calamities could have an adverse impact on the economy, which could in turn adversely affect our business and the price of our Subordinated Bonds.

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Any downgrading of India's sovereign rating by an international rating agency (ies) may affect our business and our liquidity to a great extent.

Any adverse revision to India's credit rating for domestic and international debt by international rating agencies may adversely impact our ability to raise additional finances at favourable interest rates and other commercial terms. This could have an adverse effect on our growth, financial performance and our operations.

The economic fallout from the spread of the Covid-19 virus may impact the company's business prospects, financial condition, result of operations and credit risk.

The spread of the COVID-19 virus has affected millions across the globe and the same coupled with measures taken by the governments including lockdowns/ curfew has not only affected day to day lives of the people but has also given a hard blow to the supply chain of factories, with trade routes being disturbed and slowing down of the industry, trade, commerce and business activities across all sectors.

The COVID-19 virus pandemic is however also adversely affecting, and is expected to continue to adversely affect, our operations, liquidity and cashflows.

While the extent of negative financial impact cannot be reasonably estimated at this time, a sustained economic slowdown may significantly affect our business, financial condition, liquidity, cashflows and results of operations and the same will depend on future developments, which are highly uncertain and cannot be predicted, including new information which may emerge concerning the severity of the COVID-19 virus and the actions to contain the COVID-19 virus or treat its impact, among others. Consequently, there may be a negative effect on the Issuer's ability to service the obligations in relation to the bonds.

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SECTION - VIII DECLARATION

- The Company has complied with the provisions of the Companies Act, 2013 and the rules made there under;
- The compliance with the said Act and the rules made thereunder do not imply that payment of dividend or interest or repayment of the Debentures, if applicable, is guaranteed by the Central Government;
- the monies received under the Offer shall be used only for the purposes and objects indicated in the Information Memorandum;

I am authorized by the Board of Directors of the Company vide resolution number 15 dated May 13, 2020 to sign this Information Memorandum and declare that all the requirements of Companies Act, 2013 and the rules made there under in respect of the subject matter of Information Memorandum and matters incidental thereto have been complied with. Whatever is stated in Information Memorandum and in the attachments thereto is true, correct and complete and no information material to the subject matter of Information Memorandum has been suppressed or concealed and is as per the original records maintained by the Promoters subscribing to the Memorandum of Association and Articles of Association.

It is further declared and verified that all the required attachments have been completely, correctly and legibly attached to Information Memorandum.

For HDB Financial Services Limited



Authorised Signatory

Name: Haren Parekh

Title : Chief Financial Officer

Date : October 30, 2020

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ANNEXURE I – TRUSTEE CONSENT LETTER

IDBI Trusteeship Services Ltd
CIN : U65991MH2001GO1131154



No.AT90/TTS/OPR/CI/2018-19/DEB/1116
July 18, 2018

To,
Mr. Harin Parekh - CEO
HDB Financial Services Limited
Ground Floor, Zenith House,
Keshavnagar Khadya Marg, Opposite Race Course,
Mahalaxmi, Mumbai – 400034

Dear Sir,

Umbrella Consent to act as Bond Trustee for Unsecured Subordinated Listed Bonds aggregating Rs.1500 crore to be issued through one or more tranches

This is with reference to the email dated 17.07.2018 from your company on appointment of IDBI Trusteeship Services Limited (TSL) as Bond Trustee for Unsecured Subordinated Listed Bonds aggregating Rs.1500 crore to be issued through one or more tranches within 30 months from date of Umbrella Consent Letter.

In this connection, we confirm our acceptance to act as Bond Trustee for the same, subject to the company agreeing the conditions as set out in annexure A.

We are also agreeable for inclusion of our name as trustees in the Company's offer document / disclosure document / Listing application / any other document to be filed with SEBI / ROC / the Stock Exchange(s) or any other authority as required.

IDBI Financial Services Limited shall enter into Bond Trustee Agreement for the said issue of the NCDs.

Thanking you.

Yours faithfully,
For IDBI Trusteeship Services Limited

Ajit Gauri
Sr. Vice President

pm

Regd. Office : Asian Building, Ground Floor, 17, R. Kaman Marg, Borec Estate, Mumbai - 400 001.
Tel. : 022-4080 7000 • **Fax :** 022-4631 1776 • **E-mail :** its@idbitrustee.com • response@idbitrustee.com
Website : www.idbitrustee.com

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ANNEXURE II - RATING RATIONALE



HDB Financial Services Limited
July 14, 2020

Ratings

Facilities	Amount (Rs. crore)	Ratings ¹	Rating Action
Non-Convertible Debentures	7,500.0 (Rs. Seven Thousand Five Hundred Crore Only)	CARE AAA; Stable (Triple A; Outlook: Stable)	Assigned
Non-Convertible Debentures	32,235.00 (reduced from 47,543.80) (Rs. Thirty Two Thousand Two Hundred & Thirty Five Crore Only)	CARE AAA; Stable (Triple A; Outlook: Stable)	Reaffirmed
Bank Loan Ratings	30,000 (enhanced from 25,000) (Rs. Thirty Thousand Crore Only)	CARE AAA; Stable (Triple A; Outlook: Stable)	Reaffirmed
Market Linked Debentures	3,000 (Rs. Three Thousand Crore Only)	CARE PP-MLD AAA; Stable (PP-MLD Triple A; Outlook: Stable)	Reaffirmed
Subordinate Debt	3,500 (Rs. Three Thousand Five Hundred Crore Only)	CARE AAA; Stable (Triple A; Outlook: Stable)	Reaffirmed
Perpetual Debt	1,000 (Rs. One Thousand Crore Only)	CARE AAA; Stable (Triple A; Outlook: Stable)	Reaffirmed
Commercial Paper	12,500 (Rs. Twelve Thousand Five Hundred Crore Only)	CARE A1+ (A One Plus)	Reaffirmed

Details of instruments/facilities in Annexure-3

*At the company's request, CARE has reduced the NCD rated amount to Rs.32,235 crore on account of maturities/redemptions. Also, on its request, CARE has enhanced the rated amount for Bank facilities to Rs. 30,000 crore.

Detailed Rationale & Key Rating Drivers

The ratings factor in the strength that HDB Financial Services Ltd (HDBFS) derives from its parent, HDFC Bank Ltd (HBL), rated 'CARE AAA; Stable', 'CARE A1+', in the form of financial and operational support. The ratings are also supported by sound financial performance as well as comfortable albeit weakening asset quality and adequate capitalization of HDBFS. The ratings also take into consideration HDBFS's diversified resource profile, experienced management and its strong liquidity position. Continued support from HBL, credit profile of HBL, asset quality, capital adequacy and profitability of HDBFS are key rating sensitivities.

CARE ratings would closely monitor the asset quality and collection efficiency of HDBFS going forward owing to the nationwide lockdown due to COVID-19 outbreak and moratorium extended by the company.

Rating Sensitivities: Factors that could lead to negative rating action/downgrade

- Any reduction of the depth and scope of support from HBL
- Deterioration in credit profile of HBL
- Moderation in capital buffers with considerable fall in Capital Adequacy Ratio
- Deterioration in asset quality parameters on a sustained basis

Detailed description of the key rating drivers

Key Rating Strengths

Financial & managerial support and operational linkages with HDFC Bank

HDBFS has strong financial and operational linkage from HBL (rated 'CARE AAA; Stable', 'CARE A1+'). HBL owns significant majority of shareholding (95.50% as on March 31, 2020) in HDBFS. Senior personnel from HBL have representation on Board of Directors of HDBFS as well as various Board level committees. HDBFS has strong brand linkages with the group. HDBFS also supports HBL for sourcing and collection of latter's retail loan portfolio.

Good financial performance albeit some moderation in FY20

Portfolio of HDBFS has shown strong growth over the last five years, registering a CAGR of 25%. In FY20, the AUM increased by 6% to Rs.58,833 crore as on March 2020. With an increase in AUM, the total income for FY20 also increased by 23% to

¹Complete definition of the rating assigned is available at www.careratings.com and other CARE publications.

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Ratings

CRISIL
 An NSE-listed Company

Rating Rationale
 July 31, 2020 | Mumbai

HDB Financial Services Limited
 'CRISIL AAA/Stable' assigned to NCD

Rating Action

Total Bank Loan Facilities Rated	Rs. 30000 Crore (Enhanced from Rs. 25000 Crore)
Long Term Rating	CRISIL AAA/Stable (Reaffirmed)
Rs. 7500 Crore Non Convertible Debentures	CRISIL AAA/Stable (Assigned)
Non Convertible Debentures Aggregating Rs. 32459.92 Crore	CRISIL AAA/Stable (Reaffirmed)
Non Convertible Debentures Aggregating Rs. 2020 Crore	CRISIL AAA/Stable (Withdrawn)
Long Term Principal Protected Market Linked Debentures Aggregating Rs. 3000 Crore	CRISIL PP-MLD AAA/Stable (Reaffirmed)
Subordinated Debt Aggregating Rs. 3500 Crore	CRISIL AAA/Stable (Reaffirmed)
Perpetual Bonds Aggregating Rs. 1000 Crore	CRISIL AAA/Stable (Reaffirmed)
Rs. 12500 Crore Commercial Paper	CRISIL A1+ (Reaffirmed)

1 Crore = 10 million

Refer to annexure for Details of Instruments & Bank Facilities

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ANNEXURES- III

APPLICATION LETTER

Date: [●]

Application Form No: [●]

By: [●]

The Compliance Officer

HDB Financial Services Limited

Dear Sir,

We have read and understood the Terms and Conditions of the issue of Bonds including the Risk Factors described in the Information Memorandum dated [●] and have considered these in making our decision to apply. We bind ourselves to these Terms and Conditions and wish to apply for allotment of these Bonds. The amount payable on application as shown below is remitted herewith. On allotment, please place our name(s) on the Register of Bond holder(s).

(Please read carefully the instructions on the next page before filling this form)

Sub-Debt Series	[●]
No. of bonds applied (in figures)	[●]
No. of bonds applied (in words)	[●]
Amount (Rs. in figures)	[●]
Amount (Rs. in words)	[●]
NEFT/RTGS Details	[●]
Date	[●]

Applicant's Name & Address in full (please use capital letters)

[●]	
Telephone: [●]	Fax: [●]

Status: Banking Company () Insurance Company () Others () – please specify

Name of Authorised Signatory	Designation	Signature
[●]	[●]	[●]

Details of Bank Account (from which the subscription money is remitted)

Bank Name & Branch	[●]
--------------------	-----

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Beneficiary Name	[●]
Nature of Account	[●]
Account No.	[●]
IFSC/NEFT Code	[●]
UTR No. *	[●]

* Please enclose RTGS alongwith this form.

We hereby confirm that the payment(s) made towards subscription of the Unsecured Redeemable Non-Convertible Bonds under Series [●] is made from our bank account(s).

We understand that the interest/principal will be paid to the bank accounts of the beneficiaries as per the list and details of the beneficiaries provided by the Depository i.e. National Securities Depository Limited (NSDL) and Central Depository Services (India) Limited (CDSL), as on the record date. . We are agreeable to holding the Bonds of the Company in dematerialised form.

Depository Details

DP Name	[●]
DP ID	[●]
Client ID	

(*) We understand that in case of allotment of bonds to us/our Beneficiary Account as mentioned above would be credited to the extent of bonds allotted.

Taxpayers PAN / GIR No.	IT Circle/Ward/District () Not Allotted
[●]	[●]
Tax Deduction Status	() Fully Exempt () Tax to be deducted at Source () Yes

List of KYC docs. To be attached with the Application Form:

- Constitution Documents: Certificate of Incorporation, Certificate of commencement of Business, Memorandum & Articles of Association, Regd. Trust Deed in case of Trust, SEBI Registration Certificate in case of Mutual Fund.
- ID Proofs: Certified Copy of PAN Card, Demat Client Master Report
- Address Proof: Form 18 (under Companies Act, 1956) or INC-22 (under Companies Act, 2013) filled with ROC or Certified copy of latest utility bills
- Authorizing docs: Power of Attorney / Board Resolution with specimen signatures certified by the Company Secretary

We understand and confirm that the information provided in the Disclosure Documents is provided by the Issuer and the same has not been verified by any legal advisors to the Issuer and other intermediaries and their agents and advisors associated with this Issue. We confirm that we have for the purpose of investing in these Bonds carried out our own due diligence and made our own decisions with respect to investment in these Bonds and have not relied on any representations made by anyone other than the Issuer, if any.

We understand that: (i) in case of allotment of Bonds to us, our Beneficiary Account as mentioned above would get credited to the extent of the allotted Bonds, (ii) we must ensure that the sequence of names as mentioned in the Application Form matches the sequence of name held with our Depository Participant, (iii) if the names of the Applicant in this application are not identical to and also not in the same order as the Beneficiary Account details with the above mentioned Depository Participant or if the

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Bonds cannot be credited to our Beneficiary Account for any reason whatsoever, the Company shall be entitled at its sole discretion to reject the application.

We undertake that upon sale or transfer to a subsequent investor or transferee ("Transferee"), we shall convey all the terms and conditions contained herein and in this Disclosure Document to such Transferee. In the event of any Transferee (including any intermediate or final holder of the Bonds) suing the Issuer (or any person acting on its or their behalf) we shall indemnify the Issuer and also hold the Issuer and each of such person harmless in respect of any claim by any Transferee.

For [●]

Authorised Signatory(ies)

Initial of the Officer of the company designated to keep the record

(Tear here) _____

ACKNOWLEDGEMENT SLIP

Application No: [●]

Date: [●]

NCD Series	Series [●]
No. of bonds applied (in figures)	[●]
No. of bonds applied (in words)	[●]
Amount (Rs. in figures)	[●]
Amount (Rs. in words)	[●]
NEFT/RTGS	[●]

For all further correspondence, please contact the Compliance Officer.

INSTRUCTIONS

- ▲ Application must be completed entirely in English, using BLOCK LETTERS.
- ▲ Procedure for Issue shall be in accordance with SEBI Electronic Book Mechanism Guidelines.
- ▲ A signature can be made either in English or in any other Indian language.
- ▲ Application forms duly completed in all respects, must be lodged at the Company's Registered Office.
- ▲ All transfers/RTGS must be made payable to "ICCL". Details for RTGS payments are mentioned herein below:

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Name of Bank	HDFC BANK
IFSC Code	HDFC0000060
Account number	ICCLEB
Name of beneficiary	INDIAN CLEARING CORPORATION LIMITED
Name of Bank	ICICI Bank Ltd.
IFSC Code	ICIC0000106
Account number	ICCLEB
Name of beneficiary	INDIAN CLEARING CORPORATION LTD
Name of Bank	YES BANK
IFSC Code	YESBOCMSNOC
Account number	ICCLEB
Name of beneficiary	INDIAN CLEARING CORPORATION LTD

- ▲ Cheques, cash, money orders, postal orders and stock invest will NOT be accepted.
- ▲ As a matter of precaution against possible fraudulent encashment of interest warrants due to loss/misplacement, one is requested to mention the full particulars of the bank account, as specified in the application form.
- ▲ Interest warrants will then be made out in favour of the bank for credit to one's account. In case the full particulars are not given, cheques will be issued in the name of the applicant at their own risk.
- ▲ One should mention their Permanent Account Number or the GIR number allotted under Income-Tax Act, 1961 and the Income-Tax Circle/Ward/District. In case where neither the PAN nor GIR number has been allotted, the fact of non-allotment should be mentioned in the application form in the space provided.
- ▲ The application would be accepted as per the terms of the issue outlined in the Information Document / Disclosure Document.
- ▲ The payment(s) towards subscription of the securities shall be made from the bank account(s) of the applicants.
- ▲ Please send the dully filled and signed application form to our corporate office address- "Ground Floor, Zenith House, Opposite Race Course Gate No.6, K K Marg, Mahalaxmi, Mumbai – 400034".

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ANNEXURE IV

SUBORDINATED BOND CERTIFICATE

HDB FINANCIAL SERVICES LIMITED

CIN: U65993GJ2007PLC051028

Registered Office: Radhika, 2nd Floor, Law Garden Road, Navrangpura, Ahmedabad – 380009
Corporate Office: Ground Floor, Zenith House, Keshavrao Khadye Marg, Opp. Race Course, Mahalaxmi,
Mumbai - 400034

Issue of 3565 Unsecured Listed Redeemable Non-Convertible Subordinated Bonds (Subordinated Bonds) of the face value of Rs.10,00,000 /- (Ten Lacs only) each, of the aggregate nominal value of Rs.356,50,00,000/- (Rupees Three Hundred Fifty Six Crore Fifty Lakh Only) and all ranking pari-passu inter se made under the authority of the Memorandum and Articles of Association of the Company and a resolution passed by the Bond Allotment Committee of the Company at its meeting held on (*) in respect of issuance of Subordinated Bonds to the holders of Subordinated Bonds as mentioned below.

JUMBO SUBORDINATED BOND CERTIFICATE

: UNSECURED LISTED REDEEMABLE NON-CONVERTIBLE SUBORDINATED BONDS each of Rs.10,00,000/- (Ten Lacs) each

: Amount paid up per Subordinated Bond Rs.10,00,000/- (Ten Lacs)

This is to certify that the person(s) named below or the last Transferee(s) whose name(s) is/are duly recorded in the Memorandum of Transfers on the reverse hereof is/are the Holder(s) of the within mentioned Bond (s) subject to the Memorandum and Articles of Association of the Company.

Reg. Folio No.	: Certificate No. 18
Name(s) of the Holder(s)	: (holders as per list attached)
No. of Subordinated Bond (s)	: _____
Distinctive No. (s)	: _____

This Subordinated Bonds are issued in terms of the Subordinated Bonds Trust Deed dated the 24th day of July, 2018 (hereinafter referred to as "the Trust Deed") entered into between the Company and IDBI Trusteeship Services Ltd. (ITSL) having its registered office at Asian Building, Ground Floor, 17, R. Kamani Marg, Ballard Estate, Mumbai - 400001 as Trustees (hereinafter referred to as "the Trustees") (which expression includes its successors and permitted assigns under the Trust Deed) and the information memorandum and private placement offer cum application letter dated _____ (hereinafter the "Information Memorandum") The Trustees will act as Trustees for the holders for the time being of the Subordinated Bonds (hereinafter referred to as "the Subordinated Bonds

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Holders") in accordance with the provisions of the Trust Deed whereby all remedies for the recovery of the principal amount and interest are vested in the Trustees on behalf of the Subordinated Bonds Holders. The Subordinated Bonds Holders are entitled to the benefit of, are bound by and are deemed to have notice of all the provisions of the Trust Deed.

The Company hereby agrees and undertakes to duly and punctually pay, observe and perform, the terms and conditions on which these Subordinated Bonds are issued, which terms and conditions are provided in the Information Memorandum and the Trust Deed.

Given under the Common Seal of the Company this _____ day of _____ 2020

For HDB Financial Services Limited

Director

Company Secretary

Authorised Signatory

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Annexure V

Annual Report of the company for FY 2019-20, 2018-19 and 2017-18

(Kindly refer Company website: www.hdbfs.com)

FY 2019-20: <https://www.hdbfs.com/sites/default/files/reports/HDBFS%20Annual%20Report%202020.pdf>

FY 2018-19 : <https://www.hdbfs.com/sites/default/files/reports/Annual%20Report%202018-%202019.pdf>

FY 2017-18: <https://www.hdbfs.com/sites/default/files/reports/HDBFS%20Annual%20Report%202018.pdf>

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Annexure VI

Audited financial results & Audit Report for FY 2019-20, 2018-19 and 2017-18 & unaudited financial results & Limited Review Report for half year ended September 30, 2020

(Kindly refer Company website: www.hdbfs.com)

Links provided below:

FY 2019-20 : https://www.hdbfs.com/sites/default/files/debt/Financial%20Results_reg%20%2052_final.pdf

FY 2018-19 :

<https://www.hdbfs.com/sites/default/files/debt/Audited%20Financial%20Results%20for%20year%20ended%20March%2031,%202019.pdf>

FY 2017-18:

<https://www.hdbfs.com/sites/default/files/debt/Audited%20Financial%20Results%20for%20year%20ended%20March%2031-2018.pdf>

September 30, 2020 :

[https://www.hdbfs.com/sites/default/files/debt/Unaudited%20Financial%20Results%20%20under%20Regulation%2052%20of%20SEBI%20\(LODR\)%20for%20half%20year%20ended%20September%2030,%202020.pdf](https://www.hdbfs.com/sites/default/files/debt/Unaudited%20Financial%20Results%20%20under%20Regulation%2052%20of%20SEBI%20(LODR)%20for%20half%20year%20ended%20September%2030,%202020.pdf)